September 22, 2014 Account: Phone Number: Security Code: Service At



Contact Us

visit us at charter.com/spectrum or call 1-888-GET-CHARTER (1-888-438-2427)

Summary

Previous Balance Payments Received

Past Due Balance - Due Now

Charter Spectrum Internet™

Charter Spectrum Voice™

Current Charges Due By 10/12/14

Total Due

Charter News

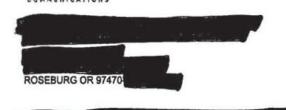
Note - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and are detailed on the following page.

Taxes, Fees and Charges for Charter Internet and Charter Phone are detailed in the Billing Information section.

\$39 TV - Experience the best in TV entertainment with Charter TV®. Enjoy crystal clear HD that won't go out in bad weather like satellite. With Charter TV, you'll get over 100 FREE HD channels available, instant access to thousands of movies and shows On Demand and advanced sound and picture that's up to 6x sharper resolution than standard TV. Call 1-844-207-9423 to add Charter TV for \$39.99 per month for 12 months (excludes equipment).

Spectrum





Account: Phone Number:

ROSEBURG OR 97470-

September 22, 2014

Total Due

Service at

Amount you are enclosing

\$



410191300004006

October 11, 2014 Account: Phone Number: Security Code: Service At



Contact Us

visit us at charter.com/spectrum or call 1-888-GET-CHARTER (1-888-438-2427)

Summary

Previous Balance

Payments Received -Thank You!

Remaining Balance.

Charter Spectrum TV™

Charter Internet®

Charter Phone®

Taxes, Fees and Charges

Current Charges

Total Due by 10/31/14

Charter News

MOFOS Channel Drop - Effective on or after October 28, 2014, MOFOS, the digital pay-per-view channel on channel 971 will no longer be available. Playboy Networks will cease broadcasting this network.

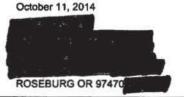
Tip of the Month - Primetime On Demand - Watch Primetime on your time with Charter On Demand. Access new Primetime shows the day after they air, catch up on past episodes or watch new ones. IT'S EASY TO USE! Press the On Demand button on your remote, go to channel 1 or visit charter.net/ondemand to learn more.

Spectrum

Charter



Account: Phone Number: Service at



Total Due by 10/31/14

Amount you are enclosing

S

September 27, 2014 Account: Phone Number: Security Code: Service At



Contact Us

visit us at charter.com/spectrum or call 1-888-GET-CHARTER (1-888-438-2427)

Summary Previous Balance

Payments Received -Thank You!

Remaining Balance
Charter Spectrum Internet™
Charter Spectrum Voice™

Current Charges

Total Due by 10/17/14

Charter News

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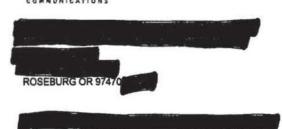
Note - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and are detailed on the following page.

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\$39 TV - Experience the best in TV entertainment with Charter TV®. Enjoy crystal clear HD that won't go out in bad weather like satellite. With Charter TV, you'll get over 100 FREE HD channels available, instant access to thousands of movies and shows On Demand and advanced sound and picture that's up to 6x sharper resolution than standard TV. Call 1-844-207-9423 to add Charter TV for \$39.99 per month for 12 months (excludes equipment).

Spectrum

Charter



September 27, 2014

Account: Phone Number: Service at

ROSEBURG OR 97470

Total Due by 10/17/14

Amount you are enclosing

\$

September 27, 2014 Account: Phone Number: Security Code: Service At



Contact Us

visit us at charter.com/spectrum or call 1-888-GET-CHARTER (1-888-438-2427)

Summary

Previous Balance

Payments Received -Thank You!

Remaining Balance

Charter Spectrum Internet™

Charter Spectrum Voice™.

Current Charges

Total Due by 10/17/14

Charter News

Note - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and are detailed on the following page.

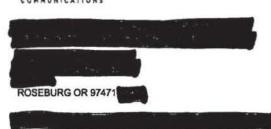
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\$39 TV - Experience the best in TV entertainment with Charter TV®. Enjoy crystal clear HD that won't go out in bad weather like satellite. With Charter TV, you'll get over 100 FREE HD channels available, instant access to thousands of movies and shows On Demand and advanced sound and picture that's up to 6x sharper resolution than standard TV. Call 1-844-207-9423 to add Charter TV for \$39.99 per month for 12 months (excludes equipment).

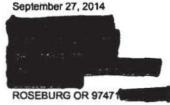
Añade el NUEVO Latino View por solo \$6.99 al mes / Add the NEW Latino View for only \$6.99 a month — Gozate más de 50 canales en español por solo \$6.99 al mes. Lo mejor en deportes, novelas, películas, videos musicales y mucho más. Enjoy more than 50 channels in Spanish for only \$6.99 per month. The best sports, soap operas, movies, music videos and much more. Call 1-877-959-1468 to upgrade today!

Spectrum

Charter



Account: Phone Number:



Total Due by 10/17/14

Service at

Amount you are enclosing

\$

October 10, 2014 Account: Phone Number: Security Code: Service At



HOOD RIVER OR 97031

Contact Us

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Summary

Previous Balance

Payments Received -Thank You!

Remaining Balance

Charter Spectrum Internet™

Charter Spectrum Voice™

Current Charges

Total Due by 10/30/14

Charter News

Note - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and are detailed on the following page.

Taxes, Fees and Charges for Charter Internet and Charter Phone are detailed in the Billing Information section.

\$39.99 Spectrum TV - Experience the best in TV entertainment with Charter Spectrum TV™. Enjoy crystal clear HD that won't go out in bad weather like satellite. With Charter TV, you'll get over 200 FREE HD channels available, instant access to thousands of movies and shows On Demand and advanced sound and picture that's up to 6x sharper resolution than standard TV. Call 1-866-517-6136 to add Charter Spectrum TV for \$39.99 per month for 12 months (excludes equipment).

Tip of the Month - Primetime On Demand - Watch Primetime on your time with Charter On Demand. Access new Primetime shows the day after they air, catch up on past episodes or watch new ones. IT'S EASY TO USEI Press the On Demand button on your remote, go to channel 1 or visit charter.net/ondemand to learn more.

Spectrum

Charter



October 10, 2014

Account: Phone Number: Service at

HOOD RIVER OR 9703

Total Due by 10/30/14

Amount you are enclosing

\$

October 17, 2014
Auto Pay Notice
Account:
Phone Number:
Security Code:
Service At



Contact Us

visit us at charter.com or call 1-888-GET-CHARTER (1-888-438-2427)

Previous Balance Payments Received -Thank You! Remaining Balance Charter Internet® Gurrent Charges YOUR AUTO PAY WILL BE PROCESSED 110014 Total Due by Auto Pay

Charter News

\$39.99 Spectrum TV - Experience the best in TV entertainment with Charter Spectrum TV™. Enjoy crystal clear HD that won't go out in bad weather like satellite. With Charter TV, you'll get over 200 FREE HD channels available, instant access to thousands of movies and shows On Demand and advanced sound and picture that's up to 6x sharper resolution than standard TV. Call 1-866-517-6136 to add Charter Spectrum TV for \$39.99 per month for 12 months (excludes equipment).

Tip of the Month - Primetime On Demand - Watch Primetime on your time with Charter On Demand. Access new Primetime shows the day after they air, catch up on past episodes or watch new ones. IT'S EASY TO USE! Press the On Demand button on your remote, go to channel 1 or visit charter.net/ondemand to learn more.





October 17, 2014

Account: Phone Number: Service at HOOD RIVER OR 97031

Total Due by Auto Pay

October 21, 2014 Account: Phone Number: Security Code: Service At



Contact Us

visit us at charter.com or call 1-888-GET-CHARTER (1-888-438-2427)

Summary

Previous Balance

Payments Received -Thank You!

Adjustments

Remaining Balance

Charter TV®

Charter Internet®

Other Charges

Taxes, Fees and Charges

Current Charges

Total Due by 11/10/14

Charter News

Important Information about your Channel Lineup -Effective on or after December 16, 2014, the following changes will be made to your channel lineup:

- mun2 will launch on Digi Tier 1 channel 239
- El Rey will launch on Expanded Service / Charter Select channel 231 and 870 in HD
- Mexico 22 HD will launch on Latino View channel 697
- Multimedios TV HD will launch on Latino View channel 728
- ATRES Series will replace La Familia Cosmovision on Latino View channel 273
- ATRES Series HD will launch on Latino View channel 801
- FOX Sports 2 on channel 416 and 824 in HD will move from Digital View / Digi Tier 1 & Sports View / Digi Tier 2 to Expanded Service / Charter Select

Adult Pay-Per-View Effective on or after December 9, 2014, Adult Pay-Per-View programming on channel(s) 962 - 972, will be removed from Charter's lineup. Adult On Demand content will still be available. To access Adult On Demand, press the On Demand button on your remote or go to channel 1.

MOFOS Channel Drop - Effective on or after October 28, 2014, MOFOS, the digital pay-per-view channel on channel 971 will no longer be available. Playboy Networks will cease broadcasting this network.





October 21, 2014

Account: Phone Number: Service at

HOOD RIVER OR 97031

Total Due by 11/10/14

Amount you are enclosing

2

October 6, 2014
Auto Pay Notice
Account:
Phone Number:
Security Code:
Service At



Contact Us

visit us at charter.com/spectrum or call 1-888-GET-CHARTER (1-888-438-2427)

Previous Balance Payments Received -Thank You! Remaining Balance Charter Spectrum Internet™ Charter Spectrum Voice™ Current Charges YOUR AUTO PAY WILL BE PROCESSED 10/26/14 Total Due by Auto Pay

Charter News

Note - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and are detailed on the following page.

Taxes, Fees and Charges for Charter Internet and Charter Phone are detailed in the Billing Information section.

\$39.99 Spectrum TV - Experience the best in TV entertainment with Charter Spectrum TV™. Enjoy crystal clear HD that won't go out in bad weather like satellite. With Charter TV, you'll get over 200 FREE HD channels available, instant access to thousands of movies and shows On Demand and advanced sound and picture that's up to 6x sharper resolution than standard TV. Call 1-866-517-6136 to add Charter Spectrum TV for \$39.99 per month for 12 months (excludes equipment).

Tip of the Month - Primetime On Demand - Watch Primetime on your time with Charter On Demand. Access new Primetime shows the day after they air, catch up on past episodes or watch new ones. IT'S EASY TO USE! Press the On Demand button on your remote, go to channel 1 or visit charter.net/ondemand to learn more.

Spectrum





October 6, 2014

Account: Phone Number: Service at



Total Due by Auto Pay

September 24, 2014 Account: Phone Number: Security Code: Service At



Contact Us visit us at charter.com/spectrum or call 1-888-GET-CHARTER (1-888-438-2427)

Summary

Previous Balance

Payments Received -Thank You!

Remaining Balance

Charter Spectrum TV™

Charter Spectrum Internet™

Charter Spectrum Voice™

Other Charges

Taxes, Fees and Charges

Current Charges

Total Due by 10/14/14

Charter News

Note - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and are detailed on the following page.

Taxes, Fees and Charges for Charter Internet and Charter Phone are detailed in the Billing Information section.

Welcome to a bigger, faster, more powerful world!
-Your services have been upgraded to the new Charter
Spectrum™ Triple Play at no cost to you. Watch over
200 available HD channels in mind-blowing clarity, surf
with double the Internet speeds starting at 60 Mbps and
call with advanced, reliable Voice service. Just sit back,
relax and enjoy. To learn more, visit
charter.com/spectrum. Welcome to Charter Spectrum.

Tip of the Month: Parental Controls - Protect your family with just four digits. Children don't always know what they should and shouldn't watch. But parents do. With a 4-digit PIN, you can lock specific titles, channels, and show ratings, plus hide program titles and block pay-programming purchases. Learn more at charter.net/tips.

Spectrum





September 24, 2014

Account: Phone Number: Service at



Total Due by 10/14/14

Amount you are enclosing

\$

November 2, 2014 Auto Pay Notice Account: Phone Number: Security Code: Service At



Contact Us

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Previous Balance Payments Received -Thank You! Remaining Balance Charter Spectrum Internet Current Charges YOUR AUTO PAY WILL BE PROCESSED 11/22/14 Total Due by Auto Pay

Charter News

\$39.99 Spectrum TV - Experience the best in TV entertainment with Charter Spectrum TV™. Enjoy crystal clear HD that won't go out in bad weather like satellite. With Charter TV, you'll get over 200 FREE HD channels available, instant access to thousands of movies and shows On Demand and advanced sound and picture that's up to 6x sharper resolution than standard TV. Call 1-877-961-8551 to add Charter Spectrum TV for \$39.99 per month for 12 months (excludes equipment).

Spectrum

Charter



November 2, 2014

Account: Phone Number: Service at

HOOD RIVER OR 97031

Total Due by Auto Pay

September 20, 2014 Account: Phone Number: Security Code: Service At



Contact Us

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Summary

Previous Balance

Payments Received -Thank You!

Remaining Balance

Charter Spectrum TV™

Charter Spectrum Internet™

Charter Spectrum Voice™

Other Charges

Taxes, Fees and Charges

Current Charges

Total Due by 10/10/14

Charter News

Note - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and are detailed on the following page.

Taxes, Fees and Charges for Charter Internet and Charter Phone are detailed in the Billing Information section.

DVR - Fast forward to more DVR with 4 DVRs and over 780 hours of storage at \$19.99 per month (excludes equipment). Record up to 8 shows at once and have the ability to pause, play and rewind live TV in each room, so everyone in your home can watch what they want, when they want. Call 1-844-206-0981 to upgrade today.

Tip of the Month: Parental Controls - Protect your family with just four digits. Children don't always know what they should and shouldn't watch. But parents do. With a 4-digit PIN, you can lock specific titles, channels, and show ratings, plus hide program titles and block pay-programming purchases. Learn more at charter.net/tips.

Spectrum

Charter



September 20, 2014

Account: Phone Number: Service at



Total Due by 10/10/14

Amount you are enclosing

•

September 28, 2014 Account: Phone Number: Security Code: Service At



Contact Us

visit us at charter.com/spectrum or call 1-888-GET-CHARTER (1-888-438-2427)

Summary

Previous Balance

Payments Received -Thank You!

Remaining Balance

Charter Spectrum TV™

Charter Spectrum Internet™

Charter Spectrum Voice **

Other Charges

Taxes, Fees and Charges

Current Charges

Total Due by 10/18/14

Charter News

Note - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and are detailed on the following page.

Taxes, Fees and Charges for Charter Internet and Charter Phone are detailed in the Billing Information section.

DVR - Fast forward to more DVR with 4 DVRs and over 780 hours of storage at \$19.99 per month (excludes equipment). Record up to 8 shows at once and have the ability to pause, play and rewind live TV in each room, so everyone in your home can watch what they want, when they want. Call 1-844-206-0981 to upgrade today.

Tip of the Month: Parental Controls - Protect your family with just four digits. Children don't always know what they should and shouldn't watch. But parents do. With a 4-digit PIN, you can lock specific titles, channels, and show ratings, plus hide program titles and block pay-programming purchases. Learn more at charter.net/tips.

Spectrumi

Charter



Account:
Phone Number:
Service at

MEDFORD OR 97501

Total Due by 10/18/14

Amount you are enclosing

•

October 26, 2014 Account: Phone Number: Security Code: Service At



Contact Us

visit us at charter.com/spectrum or call 1-888-GET-CHARTER (1-888-438-2427)

Summary of

Previous Balance

Payments Received -Thank You

Remaining Balance

Charter Spectrum Internet™

Current Charges

Total Due by 11/15/14

Charter News

\$39.99 Spectrum TV - Experience the best in TV entertainment with Charter Spectrum TV™. Enjoy crystal clear HD that won't go out in bad weather like satellite. With Charter TV, you'll get over 200 FREE HD channels available, instant access to thousands of movies and shows On Demand and advanced sound and picture that's up to 6x sharper resolution than standard TV. Call 1-866-517-6136 to add Charter Spectrum TV for \$39.99 per month for 12 months (excludes equipment).

Tip of the Month - Primetime On Demand - Watch Primetime on your time with Charter On Demand. Access new Primetime shows the day after they air, catch up on past episodes or watch new ones. IT'S EASY TO USE! Press the On Demand button on your remote, go to channel 1 or visit charter.net/ondemand to learn more.

Spectrum





October 26, 2014

Account: Phone Number: Service at

MEDFORD OR 97502

Total Due by 11/15/14

Amount you are enclosing

\$

September 16, 2014 Account: Phone Number: Security Code: Service At



CENTRAL POINT OR 97,502

Contact Us

visit us at charter.com/spectrum or call 1-888-GET-CHARTER (1-888-438-2427)

Summary-

Previous Balance

Payments Received -Thank You!

Remaining Balance

Charter Spectrum Internet™

Charter Spectrum Voice™

Other Charges

Taxes, Fees and Charges

Current Charges

Total Due by 10/06/14

Charter News

\$39 Spectrum TV - Experience the best in TV entertainment with Charter Spectrum TV[™]. Enjoy crystal clear HD that won't go out in bad weather like satellite. With Charter TV, you'll get over 200 FREE HD channels available, instant access to thousands of movies and shows On Demand and advanced sound and picture that's up to 6x sharper resolution than standard TV. Call 1-877-961-8521 to add Charter Spectrum TV for \$39.99 per month for 12 months (excludes equipment).

Spectrum

Charter



September 16, 2014

Account: Phone Number: Service at CENTRAL POINT OR 97502

Total Due by 10/06/14

Amount you are enclosing

\$

September 20, 2014 Account: Phone Number: Security Code: Service At



WHITE CITY OR 97503

Contact Us

visit us at charter.com/spectrum or call 1-888-GET-CHARTER (1-888-438-2427)

Summary

Previous Balance

Payments Received -Thank You!

Remaining Balance

Charter Spectrum TV™

Charter Spectrum Internet™

Charter Spectrum Voice™

Other Charges

Taxes, Fees and Charges

Current Charges

Total Due by 10/10/14

Charter News

Note - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and are detailed on the following page.

Taxes, Fees and Charges for Charter Internet and Charter Phone are detailed in the Billing Information section.

Tip of the Month: Parental Controls - Protect your family with just four digits. Children don't always know what they should and shouldn't watch. But parents do. With a 4-digit PIN, you can lock specific titles, channels, and show ratings, plus hide program titles and block pay-programming purchases. Learn more at charter.net/tips.



Spectrumi





September 20, 2014

Account: Phone Number: Service at



Total Due by 10/10/14

Amount you are enclosing

\$



June 25, 2014 Account: Phone Number: Security Code: Service At



Contact Us

visit us at www.charter.com/spectrum or call 1-888-GET-CHARTER (1-888-438-2427)

Summary

Previous Balance
Payments Received

Past Due Balance - Due Now Charter Spectrum Internet™

Current Charges Due By 07/15/14

Total Due

Charter News

Welcome to a bigger, faster, more powerful world!
We've transformed your Internet into a high-powered information cannon and doubled your Internet speeds to 60 Mbps, 20x faster than DSL. There is no action required by you to enjoy these new speeds. Just sit back, surf and blast your way through the Web. Plus, add Charter Spectrum TV to your existing service and watch over 200 HD channels, the most HD you can get. Upgrade to Charter Spectrum TV at charterspectrum.com . Welcome to Charter Spectrum.™

Tip of the Month: Self Help - Questions? Get help any time you need it with Charter's library of online support videos. Each video gives step-by-step instructions to assist you with everything Charter. To learn more, press the On Demand button on your remote, select "Help & Services" then "Self-Help" or visit charter net/lips.

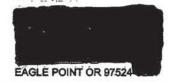
Spectrumi





June 25, 2014

Account: Phone Number: Service at



Total Due

Amount you are enclosing

6

October 1, 2014 Account: Phone Number: Security Code: Service At



Contact Us

visit us at charter.com/spectrum or call 1-888-GET-CHARTER (1-888-438-2427)

Summary

Previous Balance .

Payments Received -Thank You!

Past Due Balance - Due Now

Charter Spectrum TV™

Charter Spectrum Internet™

Charter Spectrum Voice™

Other Charges

Taxes, Fees and Charges

Current Charges Due By 10/21/14

Total Due

Charter News

Note - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and are detailed on the following page.

Taxes, Fees and Charges for Charter Internet and Charter Phone are detailed in the Billing Information section.

DVR - Fast forward to more DVR with 4 DVRs and over 780 hours of storage at \$19.99 per month (excludes equipment). Record up to 8 shows at once and have the ability to pause, play and rewind live TV in each room, so everyone in your home can watch what they want, when they want. Call 1-866-608-4185 to upgrade today.

Tip of the Month - Primetime On Demand - Watch Primetime on your time with Charter On Demand. Access new Primetime shows the day after they air, catch up on past episodes or watch new ones. IT'S EASY TO USE! Press the On Demand button on your remote, go to channel 1 or visit charter.net/on demand to learn more.

Spectrumi





October 1, 2014

Account: Phone Number: Service at

EAGLE POINT OR

Total Due

Amount you are enclosing

¢





April 8, 2012 Account: Phone Number: Security Code: Service At



Contact Us

visit us at www.charter.com or call 1-888-GET-CHARTER (1-888-438-2427)

Previous Balance Payments Received -Thank You! Remaining Balance Charter TV® Charter Internet® Charter Phone® Taxes, Fees and Charges Current Charges YOUR AUTO PAY WILL BE PROCESSED 04/28/12 Total Due by Auto Pay

Charter News

On Demand - You could win an HDTV by watching a free movie trailer On Demand. Go to Channel 1, Movies, Featured Films, Watch to Win before 4/24. Eligibility restrictions apply. NO PURCHASE NECESSARY. See www.charter.com/ondemand for entry method requiring no purchase and full details.

Contest - WFN is searching for the Ultimate Fishing Town. Nominate your town at wfnfishingtown.com and your town could win a cash donation of \$25,000. Catch the WFN Free Preview April 2nd-30th on Charter Sports View channel 420. Call 1-888-GET CHARTER today!

details on following pages





Account:
Phone Number:
Service at

EAGLE POINT OR 97524

Total Due by Auto Pay

October 3, 2014 Account: Phone Number: Security Code: Service At



Contact Us

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Summary

Previous Balance

Payments Received -Thank You!

Remaining Balance

Charter Spectrum Internet™

Charter Spectrum Voice™

Current Charges

Total Due by 10/23/14

Charter News

Note - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and are detailed on the following page.

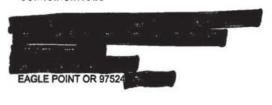
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Tip of the Month - Primetime On Demand - Watch Primetime on your time with Charter On Demand. Access new Primetime shows the day after they air, catch up on past episodes or watch new ones. IT'S EASY TO USE! Press the On Demand button on your remote, go to channel 1 or visit charter.net/ondemand to learn more.

Spectrum

Charter



Account: Phone Number: Service at

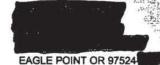


Total Due by 10/23/14

Amount you are enclosing

•

September 20, 2014 Account: Phone Number: Security Code: Service At



Contact Us

visit us at charter.com/spectrum or call 1-888-GET-CHARTER (1-888-438-2427)

Summary

Previous Balance

Payments Received -Thank You!

Remaining Balance

Charter Spectrum Internet™

Charter Spectrum Voice™

Current Charges

Total Due by 10/10/14

Charter News

Note - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and are detailed on the following page.

Taxes, Fees and Charges for Charter Internet and Charter Phone are detailed in the Billing Information section.

Promotion Discount - Thank you for being a Charter customer.

This is just a reminder as you review this month's statement that the discounted rate for the first part of your promotion period has ended, but Charter is pleased to continue to provide you a discount off standard pricing for an additional 12 months.

Thank you again for your business. It is our pleasure to serve you.

Spectrum





September 20, 2014

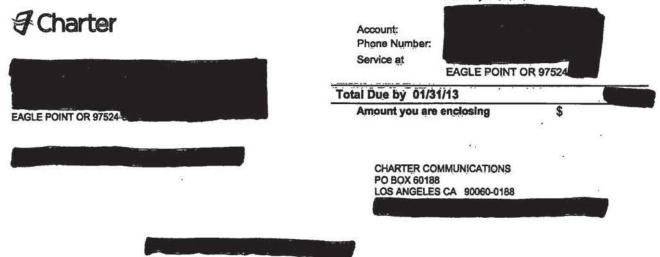
Account: Phone Number: Service at



Total Due by 10/10/14

Amount you are enclosing

\$



November 4, 2014 Account: Phone Number: Security Code: Service At

EAGLE POINT OR 97524

Contact Us

visit us at charter.com/spectrum or call 1-888-GET-CHARTER (1-888-438-2427)

Summary

Previous Balance

Payments Received -Thank You!

Remaining Balance

Charter Spectrum Internet™

Current Charges

Total Due by 11/24/14

Charter News

\$39.99 Spectrum TV - Experience the best in TV entertainment with Charter Spectrum TV™. Enjoy crystal clear HD that won't go out in bad weather like satellite. With Charter TV, you'll get over 200 FREE HD channels available, instant access to thousands of movies and shows On Demand and advanced sound and picture that's up to 6x sharper resolution than standard TV. Call 1-877-961-8551 to add Charter Spectrum TV for \$39.99 per month for 12 months (excludes equipment).

Añade el NUEVO Latino View por solo \$6.99 al mes / Add the NEW Latino View for only \$6.99 a month Gózate más de 50 canales en español por solo \$6.99 al mes. Lo mejor en deportes, novelas, películas, videos musicales y mucho más. Enjoy more than 50 channels in Spanish for only \$6.99 per month. The best sports, soap operas, movies, music videos and much more. Call 1-866-980-3069 to upgrade today!

Charter

EAGLE POINT OR 97524

Account: Phone Number:

Service at

EAGLE POINT OR 97524

November 4, 2014

Total Due by 11/24/14

Amount you are enclosing

October 22, 2014 Account: Phone Number: Security Code: Service At



Contact Us

visit us at charter.com or call 1-888-GET-CHARTER (1-888-438-2427)

Summary

- Previous Balance
- Payments Received -Thank You!
- Past Due Balance Due Now
- Charter TV®
- Charter Internet®
- Taxes, Fees and Charges
 - Current Charges Due By 11/11/14

Total Due

Charter News

Important Information about your Channel Lineup -Effective on or after December 16, 2014, the following changes

will be made to your channel lineup:

- El Rey will launch on Expanded Service / Charter Select channel 231 and 870 in HD
- Mexico 22 HD will launch on Latino View channel 697
- Multimedios TV HD will launch on Latino View channel 728
- ATRES Series will replace La Familia Cosmovision on Latino View channel 273
- ATRES Series HD will launch on Latino View channel 801
 FOX Sports 2 on channel 416 and 824 in HD will move from
- Digital View / Digi Tier 1 & Sports View / Digi Tier 2 to Expanded Service / Charter Select
- FX Movie Channel on channel 69 and 865 in HD will move from Digital View Plus / Digi Tier 1 to Expanded Service / Charter Select

Tip of the Month - Primetime On Demand - Watch Primetime on your time with Charter On Demand. Access new Primetime shows the day after they air, catch up on past episodes or watch new ones. IT'S EASY TO USE! Press the On Demand button on your remote, go to channel 1 or visit charter net/ondemand to learn more.





October 22, 2014

Account: Phone Number: Service at

APPLEGATE OR 97530

Total Due

Amount you are enclosing

\$

Charter

October 9, 2014 Account: Phone Number: Security Code: Service At



Contact Us

visit us at charter.com/spectrum or call 1-888-GET-CHARTER (1-888-438-2427)

Summary

Previous Balance

Payments Received -Thank You!

Remaining Balance

Charter Spectrum TVTM

Charter Spectrum Internet™

Charter Spectrum Voice™

Other Charges

Taxes, Fees and Charges

Current Charges

Total Due by 10/29/14

Charter News

Note - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and are detailed on the following page.

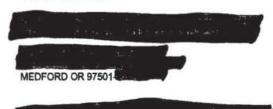
Taxes, Fees and Charges for Charter Internet and Charter Phone are detailed in the Billing Information section.

DVR - Fast forward to more DVR with 4 DVRs and over 780 hours of storage at \$19.99 per month (excludes equipment). Record up to 8 shows at once and have the ability to pause, play and rewind live TV in each room, so everyone in your home can watch what they want, when they want. Call 1-866-608-4185 to upgrade today.

Tip of the Month - Primetime On Demand - Watch Primetime on your time with Charter On Demand. Access new Primetime shows the day after they air, catch up on past episodes or watch new ones. IT'S EASY TO USE! Press the On Demand button on your remote, go to channel 1 or visit charter.net/ondemand to learn more.

Spectrum





October 9, 2014

Account: Phone Number: Service at

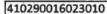


Total Due by 10/29/14

Amount you are enclosing

2

ATIONS PO BOX 60188 LOS ANGELES CA 90060-0188



October 13, 2014
Auto Pay Notice
Account:
Phone Number:
Security Code:
Service At



Contact Us

visit us at charter.com or call 1-888-GET-CHARTER (1-888-438-2427)

Summary

Previous Balance

Payments Received -Thank You!

Adjustments

Remaining Balance

Charter TV®

Charter Internet®

Charter Phone®

Other Charges

Taxes, Fees and Charges

Current Charges

YOUR AUTO PAY WILL BE PROCESSED 11/03/14

Total Due by Auto Pay

Charter News

Tip of the Month - Primetime On Demand - Watch Primetime on your time with Charter On Demand. Access new Primetime shows the day after they air, catch up on past episodes or watch new ones. IT'S EASY TO USE! Press the On Demand button on your remote, go to channel 1 or visit charter.net/ondemand to learn more.



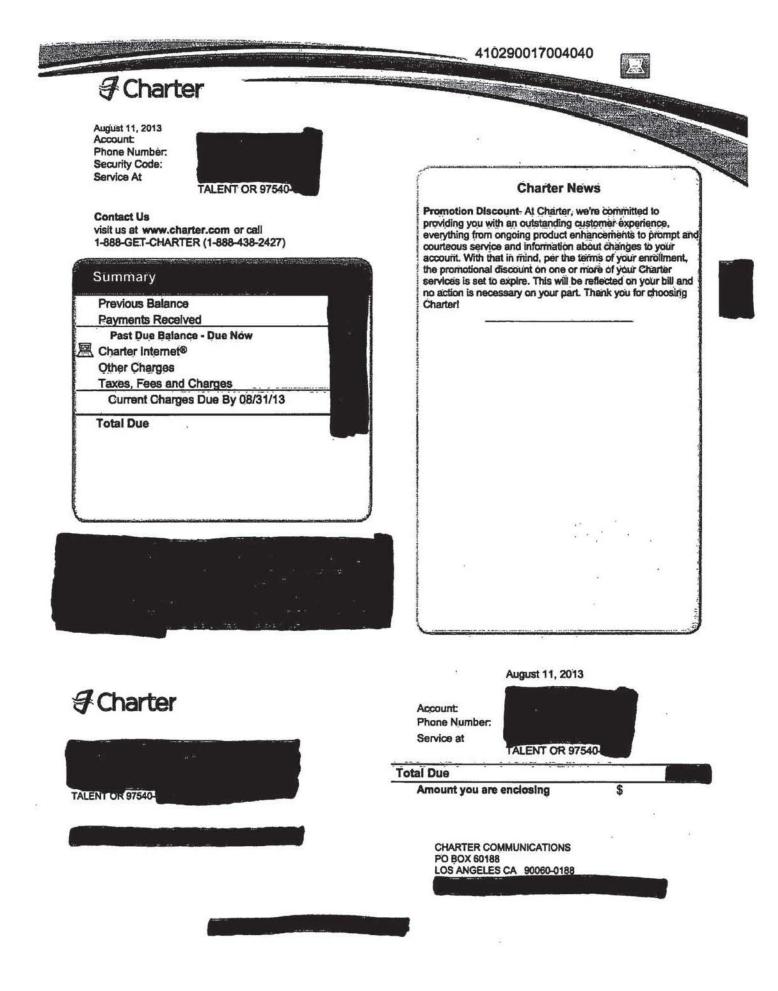




Account: Phone Number: Service at



Total Due by Auto Pay



September 21, 2014 Auto Pay Notice Account: Phone Number: Security Code: Service At



Contact Us

visit us at charter.com/spectrum or call 1-888-GET-CHARTER (1-888-438-2427)

Summary

Previous Balance

Payments Received -Thank You!

Remaining Balance

Charter Spectrum TV™

Charter Spectrum Internet™.

Charter Spectrum Voice™

Other Charges

Taxes, Fees and Charges

Current Charges

YOUR AUTO PAY WILL BE PROCESSED 10/11/14

Total Due by Auto Pay

Charter News

Note - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and are detailed on the following page.

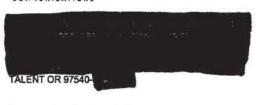
Taxes, Fees and Charges for Charter Internet and Charter Phone are detailed in the Billing Information section.

TV on the Go - Enjoy TV that's as mobile as you are. Take your favorite networks with you anywhere you go. Catch shows, movies and sporting events away from home with Charter TV® and over 40 networks. Easy to watch on your tablet, smartphone or other mobile devices. Keep everyone entertained when waiting at the airport, in the car or during shopping trips. Take a look at what's available now, plus more networks are being added all the time! Visit charter.net/onthego to learn

Tip of the Month: Parental Controls - Protect your family with just four digits. Children don't always know what they should and shouldn't watch. But parents do. With a 4-digit PIN, you can lock specific titles, channels, and show ratings, plus hide program titles and block pay-programming purchases. Learn more at charter.net/tips.

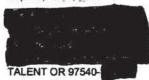
Spectrumi





September 21, 2014

Account: Phone Number: Service at



Total Due by Auto Pay



September 25, 2014 Account: Phone Number: Security Code: Service At



Contact Us

visit us at charter.com/spectrum or call 1-888-GET-CHARTER (1-888-438-2427)

Summary

Previous Balance

Payments Received -Thank You!

Adjustments

Past Due Balance - Due Now

Charter Spectrum TV™

Charter Spectrum Internet™

Charter Spectrum Voice™

Other Charges

One-Time Charges

Taxes, Fees and Charges

Current Charges Due By 10/15/14

Total Due

Charter News

Note - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and are detailed on the following page.

Taxes, Fees and Charges for Charter Internet and Charter Phone are detailed in the Billing Information section.

Account Reminder - Thank you for being a Charter customer. We hope you are continuing to take advantage of all that your Charter Services have to offer.

You may notice that the total monthly charge on this month's statement is different than last month. You'll recall that the discounted rate for your promotion period ended last month, but because the exact date your new pricing took effect occurred in the middle of your billing period, that statement reflected the new rate for just a part of the month. This month's statement reflects your new pricing in full.

Again, thank you for your business. It is our pleasure to serve you.

Spectrum





September 25, 2014

Account: Phone Number: Service at ASHLAND OR 97520

Total Due

Amount you are enclosing

0

September 20, 2014 Account: Phone Number: Security Code: Service At



Contact Us

visit us at charter.com/spectrum or call 1-888-GET-CHARTER (1-888-438-2427)

Summary

Previous Balance

Payments Received -Thank You!

Remaining Balance

Charter Spectrum TV™

Charter Spectrum Internet™

Charter Spectrum Voice™

Other Charges

One-Time Charges

Partial Month Charges

Taxes, Fees and Charges

Current Charges

Total Due by 10/10/14

Charter News

Note - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and are detailed on the following page.

Taxes, Fees and Charges for Charter Internet and Charter Phone are detailed in the Billing Information section.

DVR - Fast forward to more DVR with 4 DVRs and over 780 hours of storage at \$19.99 per month (excludes equipment). Record up to 8 shows at once and have the ability to pause, play and rewind live TV in each room, so everyone in your home can watch what they want, when they want. Call 1-844-206-0981 to upgrade today.

TV on the Go - Enjoy TV that's as mobile as you are. Take your favorite networks with you anywhere you go. Catch shows, movies and sporting events away from home with Charter TV® and over 40 networks. Easy to watch on your tablet, smartphone or other mobile devices. Keep everyone entertained when waiting at the airport, in the car or during shopping trips. Take a look at what's available now, plus more networks are being added all the time! Visit charter.net/onthego to learn more.

Spectrum





September 20, 2014

Account: Phone Number: Service at ASHLAND OR 97520

Total Due by 10/10/14

Amount you are enclosing

¢





October 24, 2014 Account: Phone Number: Security Code: Service At



Contact Us

visit us at charter.com/spectrum or call 1-888-GET-CHARTER (1-888-438-2427)

Previous Balance Payments Received -Thank You! Remaining Balance Charter Spectrum Internet ** Current Charges Total Due by, 11/13/14

Charter News

\$39.99 Spectrum TV - Experience the best in TV entertainment with Charter Spectrum TV™. Enjoy crystal clear HD that won't go out in bad weather like satellite. With Charter TV, you'll get over 200 FREE HD channels available, instant access to thousands of movies and shows On Demand and advanced sound and picture that's up to 6x sharper resolution than standard TV. Call 1-866-517-6136 to add Charter Spectrum TV for \$39.99 per month for 12 months (excludes equipment).

Tip of the Month: - Primetime On Demand - Watch Primetime on your time with Charter On Demand. Access new Primetime shows the day after they air, catch up on past episodes or watch new ones. IT'S EASY TO USE! Press the On Demand button on your remote, go to channel 1 or visit charter net/ondemand to learn more.

Spectrum





October 24, 2014

Account: Phone Number: Service at ROGUE RIVER OR 97537

Total Due by 11/13/14

Amount you are enclosing

\$

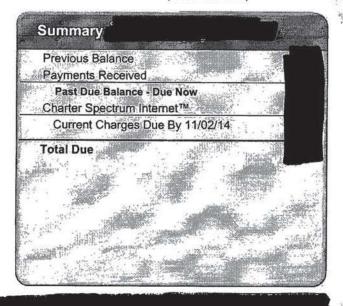


October 13, 2014 Account: Phone Number: Security Code: Service At



Contact Us

visit us at charter.com/spectrum or call 1-888-GET-CHARTER (1-888-438-2427)



Charter News

\$39.99 Spectrum TV - Experience the best in TV entertainment with Charter Spectrum TV™. Enjoy crystal clear HD that won't go out in bad weather like satellite. With Charter TV, you'll get over 200 FREE HD channels available, instant access to thousands of movies and shows On Demand and advanced sound and picture that's up to 6x sharper resolution than standard TV. Call 1-866-517-6136 to add Charter Spectrum TV for \$39.99 per month for 12 months (excludes equipment).

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Spectrum





Account:
Phone Number:
Service at

ROGUE RIVER OR 97537

Total Due

Amount you are enclosing

2

September 26, 2014 Account: Phone Number: Security Code: Service At



Contact Us

visit us at charter.com/spectrum or call 1-888-GET-CHARTER (1-888-438-2427)

Previous Balance Payments Received -Thank You! Remaining Balance Charter Spectrum Internet™ Charter Spectrum Voice™ Current Charges Total Due by 10/16/14

Charter News

\$39 Spectrum TV - Experience the best in TV entertainment with Charter Spectrum TV™. Enjoy crystal clear HD that won't go out in bad weather like satellite. With Charter TV, you'll get over 200 FREE HD channels available, instant access to thousands of movies and shows On Demand and advanced sound and picture that's up to 6x sharper resolution than standard TV. Call 1-877-961-8521 to add Charter Spectrum TV for \$39.99 per month for 12 months (excludes equipment).

Spectrum

Charter



September 26, 2014

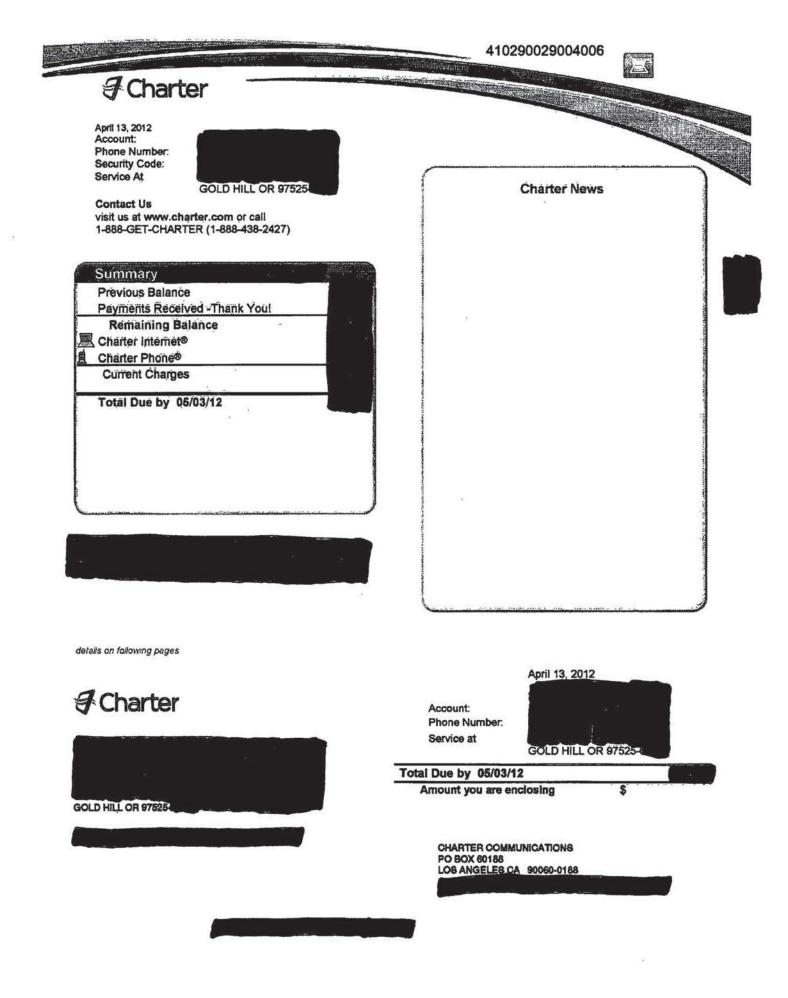
Account: Phone Number: Service at



Total Due by 10/16/14

Amount you are enclosing

\$



October 23, 2014
Auto Pay Notice
Account:
Phone Number:
Security Code:
Service At



Contact Us

visit us at charter.com or call 1-888-GET-CHARTER (1-888-438-2427)

Previous Balance Payments Received -Thank You! Remaining Balance Charter Internet® Current Charges YOUR AUTO PAY WILL BE PROCESSED 11/12/14 Total Due by Auto Pay

Charter News

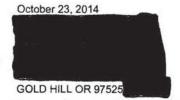
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Account: Phone Number: Service at



Total Due by Auto Pay

September 28, 2014 Account: Phone Number: Security Code: Service At



Contact Us

visit us at charter.com/spectrum or call 1-888-GET-CHARTER (1-888-438-2427)

Previous Balance Payments Received Past Due Balance - Due Now Charter Spectrum TV™ Charter Spectrum Internet™ Charter Spectrum Voice™ Other Charges Partial Month Charges Taxes, Fees and Charges Current Charges Due By 10/18/14 Total Due



Charter News

Note - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and are detailed on the following page.

Taxes, Fees and Charges for Charter Internet and Charter Phone are detailed in the Billing Information section.

DVR - Fast forward to more DVR with 4 DVRs and over 780 hours of storage at \$19.99 per month (excludes equipment). Record up to 8 shows at once and have the ability to pause, play and rewind live TV in each room, so everyone in your home can watch what they want, when they want. Call 1-844-206-0981 to upgrade today.

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Spectrum





September 28, 2014

Account: Phone Number: Service at



Total Due

Amount you are enclosing

6

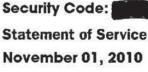


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1265 JOHN Q HAMMONS 100 MADISON WI 53717-1941 8751 2200 ZO RP 01 11022010 NNYYNY















Charter News

Account Phone Number For Service at



Contact Us

For Billing or Service Inquiries visit us at www.charter.com or call 1-888-GETCHARTER (1-888-438-2427)

Summary details on following pages

Previous Balance	
Payments Received	
Remaining Balance	
Charter Internet Services	
Current Charges	
Total Due by 11/21/10	

Payment Options

Pay Online – Create or Login to MyAccount to pay or view your bill online at charter.com/myaccount.

Pay by Mail – Detach this portion of your statement and send it with your check made payable to Charter in the enclosed envelope. Please do not include correspondences of any type with payments. For questions or concerns, please call 1-888-438-2427.

Change of billing address

Check here and make changes on the back.



Account Phone Number For Service at



Total Due by 11/21/10

Amount you are enclosing:



CHARTER COMMUNICATIONS PO BOX 60188 LOS ANGELES CA 90060-0188



September 22, 2014 Account: Phone Number: Security Code: Service At



Contact Us

visit us at charter.com/spectrum or call 1-888-GET-CHARTER (1-888-438-2427)

Previous Balance Payments Received -Thank You! Remaining Balance Charter Spectrum TV™ Charter Spectrum Internet™ Charter Spectrum Voice™ Other Charges One-Time Charges Taxes, Fees and Charges Current Charges Total Due by 10/12/14

Charter News

Note - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and are detailed on the following page.

Taxes, Fees and Charges for Charter Internet and Charter Phone are detailed in the Billing Information section.

TV on the Go - Enjoy TV that's as mobile as you are. Take your favorite networks with you anywhere you go. Catch shows, movies and sporting events away from home with Charter TV® and over 40 networks. Easy to watch on your tablet, smartphone or other mobile devices. Keep everyone entertained when waiting at the airport, in the car or during shopping trips. Take a look at what's available now, plus more networks are being added all the time! Visit charter.net/onthego to learn more.

Tip of the Month: Parental Controls - Protect your family with just four digits. Children don't always know what they should and shouldn't watch. But parents do. With a 4-digit PIN, you can lock specific titles, channels, and show ratings, plus hide program titles and block pay-programming purchases. Learn more at charter.net/tips.

Spectrum





September 22, 2014

Account: Phone Number: Service at



Total Due by 10/12/14

Amount you are enclosing

\$

October 27, 2014 Account: Phone Number: Security Code: Service At



Contact Us

visit us at charter.com/spectrum or call 1-888-GET-CHARTER (1-888-438-2427)

Summary

Previous Balance

Payments Received -Thank You!

Remaining Balance

Charter Spectrum Internet™

Current Charges

Total Due by 11/16/14

Charter News

\$39.99 Spectrum TV - Experience the best in TV entertainment with Charter Spectrum TV™. Enjoy crystal clear HD that won't go out in bad weather like satellite. With Charter TV, you'll get over 200 FREE HD channels available, instant access to thousands of movies and shows On Demand and advanced sound and picture that's up to 6x sharper resolution than standard TV. Call 1-866-517-6136 to add Charter Spectrum TV for \$39.99 per month for 12 months (excludes equipment).

Tip of the Month - Primetime On Demand - Watch Primetime on your time with Charter On Demand. Access new Primetime shows the day after they air, catch up on past episodes or watch new ones. IT'S EASY TO USE! Press the On Demand button on your remote, go to channel 1 or visit charter.net/ondemand to learn more.

Spectrum





October 27, 2014

Account: Phone Number:

Service at

APPLEGATE OR 97530

Total Due by 11/16/14

Amount you are enclosing

\$

September 22, 2014 Account: Phone Number: Security Code: Service At



Contact Us

visit us at charter.com/spectrum or call 1-888-GET-CHARTER (1-888-438-2427)

Summary

Previous Balance Payments Received

Past Due Balance - Due Now Charter Spectrum TV™ Charter Spectrum Internet™

Charter Spectrum Voice™ Other Charges

Taxes, Fees and Charges

Current Charges Due By 10/12/14

Total Due



Charter News

Note - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and are detailed on the following page.

Taxes, Fees and Charges for Charter Internet and Charter Phone are detailed in the Billing Information section.

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Spectrum

Charter



September 22, 2014

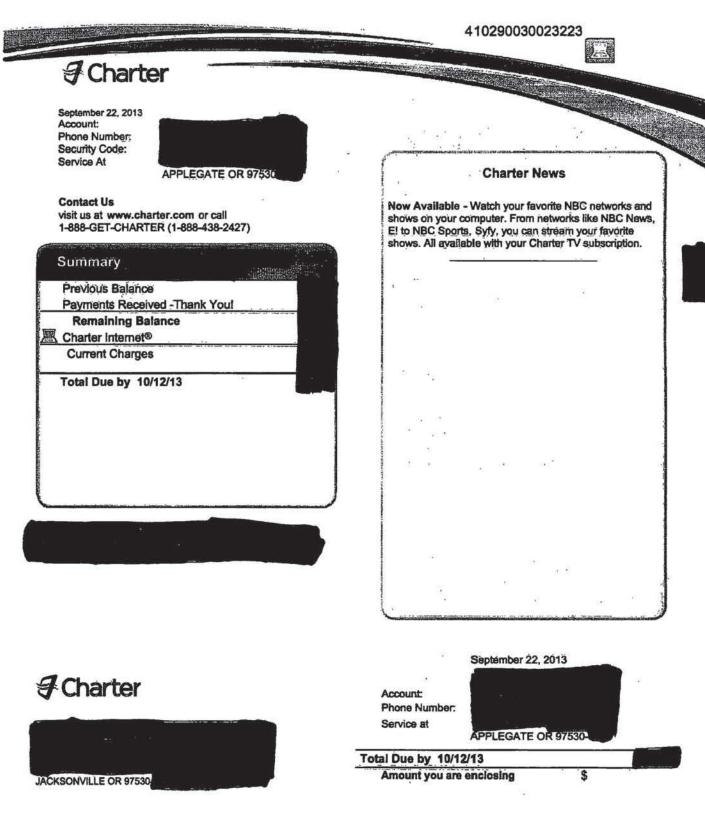
Account: Phone Number: Service at



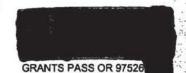
Total Due

Amount you are enclosing

\$



September 25, 2014 Account: Phone Number: Security Code: Service At



Contact Us

visit us at charter.com/spectrum or call 1-888-GET-CHARTER (1-888-438-2427)

Summary

Previous Balance

Payments Received -Thank You!

Remaining Balance

Charter Spectrum TV™

Charter Spectrum Internet™

Charter Spectrum Voice™

Other Charges

One-Time Charges

Taxes, Fees and Charges

Current Charges

Total Due by 10/15/14

Charter News

Note - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and are detailed on the following page.

Taxes, Fees and Charges for Charter Internet and Charter Phone are detailed in the Billing Information section.

DVR - Fast forward to more DVR with 4 DVRs and over 780 hours of storage at \$19.99 per month (excludes equipment). Record up to 8 shows at once and have the ability to pause, play and rewind live TV in each room, so everyone in your home can watch what they want, when they want. Call 1-844-206-0981 to upgrade today.

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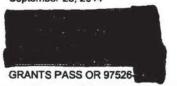
Spectrum





September 25, 2014

Account: Phone Number: Service at

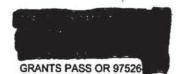


Total Due by 10/15/14

Amount you are enclosing

¢

September 22, 2014 Account: Phone Number: Security Code: Service At



Contact Us

visit us at charter.com/spectrum or call 1-888-GET-CHARTER (1-888-438-2427)

Summary

Previous Balance

Payments Received -Thank You!

Remaining Balance

Charter Spectrum TV™

Charter Spectrum Internet™

Charter Spectrum Voice™

Other Charges

Taxes, Fees and Charges

Current Charges

Total Due by 10/12/14

Charter News

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Spectrum

Charter



September 22, 2014

Account: Phone Number: Service at GRANTS PASS OR 97526

Total Due by 10/12/14

Amount you are enclosing

2

September 19, 2014 Account: Phone Number: Security Code: Service At



n a Balakar di buta 1978/

Contact Us

visit us at charter.com/spectrum or call 1-888-GET-CHARTER (1-888-438-2427)

Summary

Previous Balance

Payments Received -Thank You!

Remaining Balance

Charter Spectrum Internet™

Charter Spectrum Voice™

Current Charges

Total Due by 10/09/14

Charter News

Note - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and are detailed on the following page.

Taxes, Fees and Charges for Charter Internet and Charter Phone are detailed in the Billing Information section.

\$39 Spectrum TV - Experience the best in TV entertainment with Charter Spectrum TVTM. Enjoy crystal clear HD that won't go out in bad weather like satellite. With Charter TV, you'll get over 200 FREE HD channels available, instant access to thousands of movies and shows On Demand and advanced sound and picture that's up to 6x sharper resolution than standard TV. Call 1-877-961-8521 to add Charter Spectrum TV for \$39.99 per month for 12 months (excludes equipment).

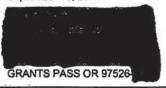
Spectrum





September 19, 2014

Account: Phone Number: Service at



\$

Total Due by 10/09/14

Amount you are enclosing



October 13, 2014 Account: Phone Number: Security Code: Service At



Contact Us

visit us at charter.com/spectrum or call 1-888-GET-CHARTER (1-888-438-2427)

Previous Balance Payments Received -Thank You! Adjustments Remaining Balance Charter Spectrum TV™ Charter Spectrum Internet™ Charter Spectrum Voice™ Other Charges Taxes, Fees and Charges Current Charges Total Due by 11/02/14

Charter News

Note - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and are detailed on the following page.

Taxes, Fees and Charges for Charter Internet and Charter Phone are detailed in the Billing Information section.

Tip of the Month - Primetime On Demand - Watch Primetime on your time with Charter On Demand. Access new Primetime shows the day after they air, catch up on past episodes or watch new ones. IT'S EASY TO USE! Press the On Demand button on your remote, go to channel 1 or visit charter.net/ondemand to learn more.

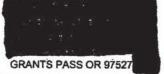
Spectrum





October 13, 2014

Account: Phone Number: Service at



Total Due by 11/02/14

Amount you are enclosing

\$

September 16, 2014 Account: Phone Number: Security Code: Service At



Contact Us

visit us at charter.com/spectrum or call 1-888-GET-CHARTER (1-888-438-2427)

Summary

Previous Balance
Payments Received -Thank You!
Remaining Balance
Charter Spectrum Internet™

Charter Spectrum Voice™
Current Charges

Total Due by 10/06/14

Charter News

Note - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and are detailed on the following page.

Taxes, Fees and Charges for Charter Internet and Charter Phone are detailed in the Billing Information section.

\$39 Spectrum TV - Experience the best in TV entertainment with Charter Spectrum TV™. Enjoy crystal clear HD that won't go out in bad weather like satellite. With Charter TV, you'll get over 200 FREE HD channels available, instant access to thousands of movies and shows On Demand and advanced sound and picture that's up to 6x sharper resolution than standard TV. Call 1-877-961-8521 to add Charter Spectrum TV for \$39.99 per month for 12 months (excludes equipment).







September 16, 2014

Account: Phone Number: Service at GRANTS PASS OR 97527

Total Due by 10/06/14

Amount you are enclosing

\$

October 8, 2014 Account: Phone Number: Security Code: Service At



Contact Us

visit us at charter.com/spectrum or call 1-888-GET-CHARTER (1-888-438-2427)

Summary

Previous Balance

Payments Received -Thank You!

Past Due Balance - Due Now

Charter Spectrum Internet™

Charter Spectrum Voice™

One-Time Charges

Current Charges Due By 10/28/14

Total Due

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Charter News

Note - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and are detailed on the following page.

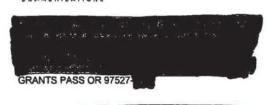
Taxes, Fees and Charges for Charter Internet and Charter Phone are detailed in the Billing Information section.

\$39.99 Spectrum TV - Experience the best in TV entertainment with Charter Spectrum TVTM. Enjoy crystal clear HD that won't go out in bad weather like satellite. With Charter TV, you'll get over 200 FREE HD channels available, instant access to thousands of movies and shows On Demand and advanced sound and picture that's up to 6x sharper resolution than standard TV. Call 1-866-517-6136 to add Charter Spectrum TV for \$39.99 per month for 12 months (excludes equipment).

Tip of the Month - Primetime On Demand - Watch Primetime on your time with Charter On Demand. Access new Primetime shows the day after they air, catch up on past episodes or watch new ones. IT'S EASY TO USE! Press the On Demand button on your remote, go to channel 1 or visit charter.net/ondemand to learn more.

Spectrum

Charter



October 8, 2014

Account: Phone Number: Service at



Total Due

Amount you are enclosing

\$





March 25, 2013 Account: Phone Number: Security Code: Service At



Contact Us

visit us at www.charter.com or call 1-888-GET-CHARTER (1-888-438-2427)

Summary

Previous Balance

Payments Received -Thank You!

Remaining Balance

Charter TV®

Charter Internet®

Charter Phone®

Other Charges

Partial Month Charges

Taxes, Fees and Charges

Current Charges

Total Due by 04/15/13

Charter News

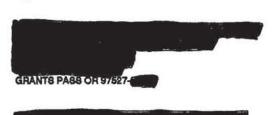


Live it with Charter® Member Status
Tier: Platinum | Point Balance: 56861 *
For every \$1 spent with Charter you earn 15
points. Visit liveitwithcharter.com to redeem
your points for amazing rewards! Questions?
Email membercare@liveitwithcharter.com.
*May not reflect most recent account activity.

Terms and Condition of Service - Charter's Residential Terms and Condition of Service have changed; among other items, the provisions regarding the arbitration of claims/disputes has been modified. The modifications shall be effective as of May 22, 2013. The modified Residential Terms and Condition of Service may be viewed at

http://www.charter.com/footer/footerPage.jsp?tag=POLI CIES_TC_VIDEO_SERVICE.





March 25, 2013

Account: Phone Number: Service at GRANT'S PASS OR 97527

Total Due by 04/15/13

Amount you are enclosing

•



October 1, 2014 Account: Phone Number: Security Code: Service At



Contact Us

visit us at charter.com/spectrum or call 1-888-GET-CHARTER (1-888-438-2427)

Summary

Previous Balance

Payments Received :

Past Due Balance - Due Now

Charter Spectrum TV™

Charter Spectrum Internet™

Charter Spectrum Voice™

Other Charges

Partial Month Charges

Taxes, Fees and Charges

Current Charges Due By 10/21/14

Total Due

Charter News

Note - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and are detailed on the following page.

Taxes, Fees and Charges for Charter Internet and Charter Phone are detailed in the Billing Information section.

Tip of the Month - Primetime On Demand - Watch Primetime on your time with Charter On Demand. Access new Primetime shows the day after they air, catch up on past episodes or watch new ones. IT'S EASY TO USE! Press the On Demand button on your remote, go to channel 1 or visit charter.net/on demand to learn more.



October 1, 2014

Account: Phone Number: Service at

GRANTS PASS OR 97527

Total Due

Amount you are enclosing

\$

June 17, 2014 Account: Phone Number: Security Code: Service At



GRANTS PASS OR 97527

Contact Us

visit us at www.charter.com/spectrum or call 1-888-GET-CHARTER (1-888-438-2427)

Summary

Previous Balance

Payments Received -Thank You!

Past Due Balance - Due Now

Charter Spectrum TV™

Charter Spectrum Internet™

Charter Spectrum Voice™

Other Charges

One-Time Charges

Taxes, Fees and Charges

Current Charges Due By 07/07/14

Total Due

Charter News

Note - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and are detailed on the following page.

Taxes, Fees and Charges for Charter Internet and Charter Phone are detailed in the Billing Information section.

Welcome to a bigger, faster, more powerful world!

-Your services have been upgraded to the new Charter
Spectrum™ Triple Play at no cost to you. Watch over
200 available HD channels in mind-blowing clarity, surf
with double the Internet speeds starting at 60 Mbps and
call with advanced, reliable Voice service. Just sit back,
relax and enjoy. To learn more, visit
charter.com/spectrum. Welcome to Charter Spectrum.

Tip of the Month: Self Help - Questions? Get help any time you need it with Charter's library of online support videos. Each video gives step-by-step instructions to assist you with everything Charter. To learn more, press the On Demand button on your remote, select "Help & Services" then "Self-Help" or visit charter.net/tips.

Spectrum

Charter



June 17, 2014

Account: Phone Number: Service at



Total Due

Amount you are enclosing

\$



October 12, 2014 Account: Phone Number: Security Code: Service At



Contact Us

visit us at charter.com/spectrum or call 1-888-GET-CHARTER (1-888-438-2427)

Summary

Previous Balance

Payments Received -Thank You!

Remaining Balance

Charter Spectrum TV™

Charter Spectrum Internet™

Charter Spectrum Voice™

Other Charges

Taxes, Fees and Charges

Current Charges

Total Due by 11/01/14

Charter News

Note - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and are detailed on the following page.

Taxes, Fees and Charges for Charter Internet and Charter Phone are detailed in the Billing Information section.

Tip of the Month - Primetime On Demand - Watch Primetime on your time with Charter On Demand. Access new Primetime shows the day after they air, catch up on past episodes or watch new ones. IT'S EASY TO USE! Press the On Demand button on your remote, go to channel 1 or visit charter.net/ondemand to learn more.

Spectrum





October 12, 2014

Account: Phone Number: Service at GRANTS PASS OR 975274

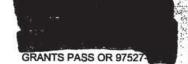
Total Due by 11/01/14

Amount you are enclosing

\$



October 10, 2014 Account: Phone Number: Security Code: Service At



Contact Us

visit us at charter.com/spectrum or call 1-888-GET-CHARTER (1-888-438-2427)

Summary

Previous Balance

Payments Received -Thank You!

Adjustments

Remaining Balance

Charter Spectrum TV™

Charter Spectrum Internet™

Charter Spectrum Voice™

Other Charges

Taxes, Fees and Charges

Current Charges

Total Due by 10/30/14

Charter News

Note - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and are detailed on the following page.

Taxes, Fees and Charges for Charter Internet and Charter Phone are detailed in the Billing Information section.

Tip of the Month - Primetime On Demand - Watch Primetime on your time with Charter On Demand. Access new Primetime shows the day after they air, catch up on past episodes or watch new ones. IT'S EASY TO USE! Press the On Demand button on your remote, go to channel 1 or visit charter.net/ondemand to learn more.

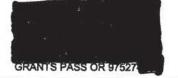
Spectrum





October 10, 2014

Account: '
Phone Number:
Service at



Total Due by 10/30/14

Amount you are enclosing

\$

November 1, 2014 Account: Phone Number: Security Code: Service At



GRANTS PASS OR 97527

Contact Us

visit us at charter.com or call 1-888-GET-CHARTER (1-888-438-2427)

Summary

Previous Balance

Payments Received Thank You!

Remaining Balance

Charter TV®

Charter Internet®

Taxes, Fees and Charges

Current Charges

Total Due by: 11/21/14

Charter News

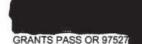
Important Information about your Channel Lineup Effective on or after December 16, 2014, the following changes
will be made to your channel lineup:

- ² El Rey will launch on Expanded Service / Charter Select channel 231 and 870 in HD
- Mexico 22 HD will launch on Latino View channel 697
- Multimedios TV HD will launch on Latino View channel 728
- ATRES Series will replace La Familia Cosmovision on Latino View channel 273
- ATRES Series HD will launch on Latino View channel 801 FOX Sports 2 on channel 416 and 824 in HD will move from Digital View / Digi Tier 1 & Sports View / Digi Tier 2 to Expanded Service / Charter Select
- FX Movie Channel on channel 69 and 865 in HD will move from Digital View Plus / Digi Tier 1 to Expanded Service / Charter Select

Tip of Month - Networks On The Go - Watch more on-the-go. Now you can take even more of your favorite shows, movies and sporting events with you wherever you go. With over 45 available networks on-the-go, you can watch TV even when you're away from home. To catch up on shows you've missed, simply download the apps to your mobile devices and start watching. Visit charter.net/onthego to learn more.

November 1, 2014





Account: Phone Number: Service at

GRANTS PASS OR 97527

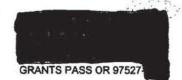
Total Due by 11/21/14

Amount you are enclosing

\$



September 21, 2014 Account: Phone Number: Security Code: Service At



Contact Us

visit us at charter.com/spectrum or call 1-888-GET-CHARTER (1-888-438-2427)

Summary

Previous Balance

Payments Received -Thank You!

Remaining Balance

Charter Spectrum TV™

Charter Spectrum Internet™

Charter Spectrum Voice™

Other Charges

Taxes, Fees and Charges

Current Charges

Total Due by 10/11/14

Charter News

Note - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and are detailed on the following page.

Taxes, Fees and Charges for Charter Internet and Charter Phone are detailed in the Billing Information section.

TV on the Go - Enjoy TV that's as mobile as you are. Take your favorite networks with you anywhere you go. Catch shows, movies and sporting events away from home with Charter TV® and over 40 networks. Easy to watch on your tablet, smartphone or other mobile devices. Keep everyone entertained when waiting at the airport, in the car or during shopping trips. Take a look at what's available now, plus more networks are being added all the time! Visit charter.net/onthego to learn more.

Tip of the Month: Parental Controls - Protect your family with just four digits. Children don't always know what they should and shouldn't watch. But parents do. With a 4-digit PIN, you can lock specific titles, channels, and show ratings, plus hide program titles and block pay-programming purchases. Learn more at charter.net/tips.

Spectrum

Charter



September 21, 2014

Account: Phone Number: Service at

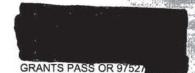


Total Due by 10/11/14

Amount you are enclosing

•

October 24, 2014 Account: Phone Number: Security Code: Service At



Contact Us

visit us at charter.com/spectrum or call 1-888-GET-CHARTER (1-888-438-2427)

Summary

Previous Balance

Payments Received -Thank You!

Remaining Balance

Charter Spectrum Internet™

Current Charges

Total Due by 11/13/14

Charter News

\$39.99 Spectrum TV - Experience the best in TV entertainment with Charter Spectrum TV™. Enjoy crystal clear HD that won't go out in bad weather like satellite. With Charter TV, you'll get over 200 FREE HD channels available, instant access to thousands of movies and shows On Demand and advanced sound and picture that's up to 6x sharper resolution than standard TV. Call 1-866-517-6136 to add Charter Spectrum TV for \$39.99 per month for 12 months (excludes equipment).

Tip of the Month - Primetime On Demand - Watch Primetime on your time with Charter On Demand. Access new Primetime shows the day after they air, catch up on past episodes or watch new ones. IT'S EASY TO USE! Press the On Demand button on your remote, go to channel 1 or visit charter net/ondemand to learn more.

Spectrum





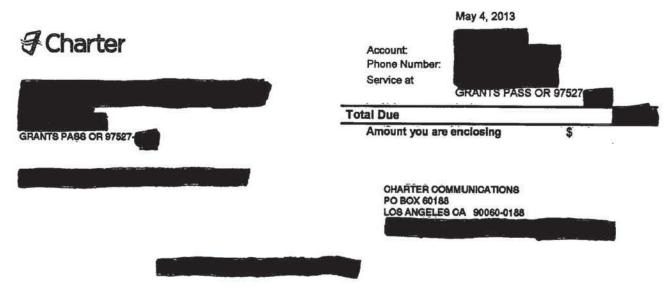
Account:
Phone Number:
Service at
GRANTS PASS OR 97527

Total Due by 11/13/14

Amount you are enclosing

\$









July 22, 2012 Account: Phone Number: Security Code: Service At



Contact Us

visit us at www.charter.com or call 1-888-GET-CHARTER (1-888-438-2427)

Summary

Previous Balance

Payments Received -Thank You!

Adjustments

Past Due Balance

Charter TV®

Charter Internet®

Charter Phone®

One-Time Charges

Taxes, Fees and Charges

Current Charges due by 08/11/12

Total Due



2012 Privacy Notices - Charter's updated privacy policy is enclosed in this month's statement.

Channel change - Effective August 1, Playboy TV subscription service will move from channel 531 and 970 to channel 970 only. The monthly subscription rate will change from \$14.99 to \$19.99. Call us at 1=888-GET CHARTER for more information or to subscribe to Playboy TV.

Charter is Hiring - Charter is now hiring to fill new Field Sales and Technical positions! Help represent one of the nation's largest providers of advanced Video, internet and Phone services; by providing an unmatched experience to our customers. Charter rewards its teams with competitive wages, comprehensive benefits and opportunities for advancement within the organization. Join the Charter team today!

Vote Now - Help Choose the Winner in the 2nd Annual Charter Center Stage- Battle of the Bands Contest. Get to know the bands, listen to their music and vote for your favorite. Vote once every day from July 8-August 20 at facebook.com/chartercom! Plus, you can enter for a chance to win awesome prizes. Bands- You can still enter the battle. Submit your video by July 30th at charter.com/centerstage.





July 22, 2012

Account: Phone Number: Service at



Total Due

Amount you are enclosing

S







Auto Pay Notice January 05, 2010







Account Phone Number Contact Us



For Billing or Service Inquiries visit us at www.charter.com or call 1-888-GETCHARTER (1-888-438-2427)



Charter Brings your Home to Life™

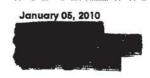
Charter is pleased to announce the addition of several new HD and Digital Channels to your channel line-up. Please refer to your on-screen guide for a complete list of channels. Call 1-888-GET CHARTER!

Summary details on following pages

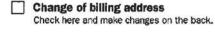
Previous Balance
Payments Received
Balance Forward
Charter Cable Services
Charter Internet Services
Charter Telephone Services
Adjustments, Taxes and Fees
Total Due via Auto Pay

YOUR AUTO PAY WILL BE PROCESSED 01/25/10

Account Phone Number



Total Due via Auto Pay







CHARTER COMMUNICATIONS PO BOX 78063 PHOENIX AZ 85062-8063





March 22, 2013 Account: Phone Number: Security Code: Service At



Contact Us

visit us at www.charter.com or call 1-888-GET-CHARTER (1-888-438-2427)

Previous Balance Payments Received -Thank You! Remaining Balance Charter TV® Charter Internet® Charter Phone® Taxes, Fees and Charges Current Charges Total Due by 04/12/13

Charter News

Terms and Condition of Service - Charter's Residential Terms and Condition of Service have changed; among other items, the provisions regarding the arbitration of claims/disputes has been modified. The modifications shall be effective as of May 22, 2013. The modified Residential Terms and Condition of Service may be viewed at

http://www.charter.com/footer/footerPage.jsp?tag=POLICIES_TC_VIDEO_SERVICE.





March 22, 2013

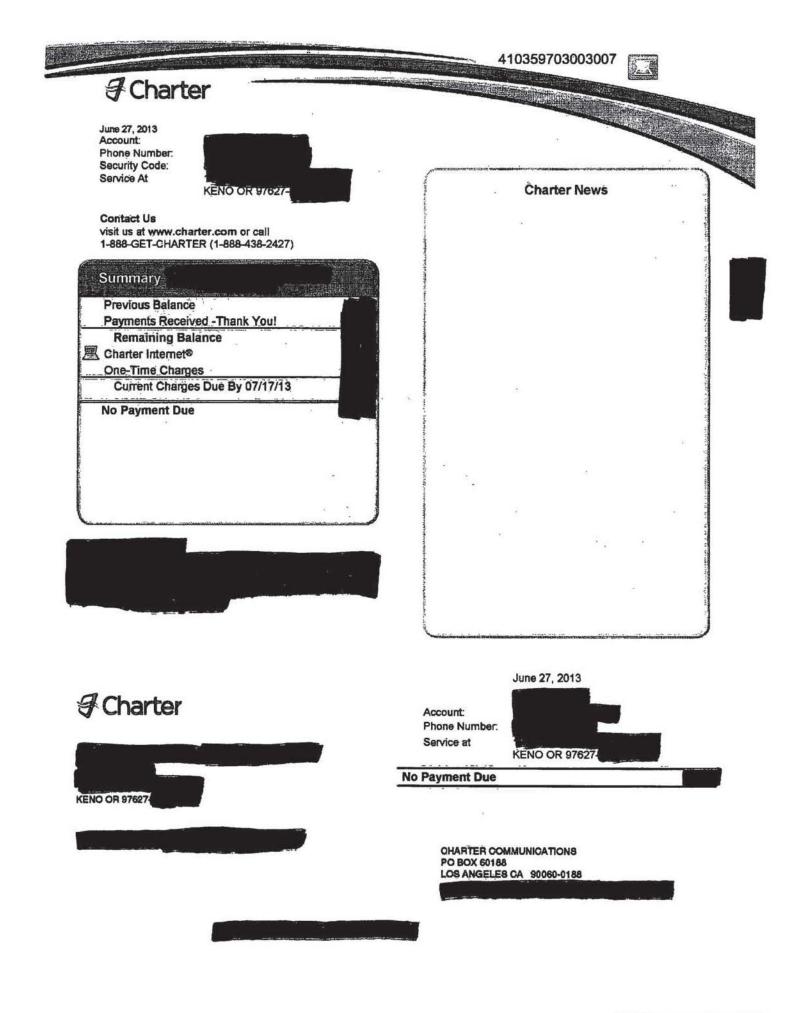
Account:
Phone Number:
Service at

KLAMATH FALLS OR 97601

Total Due by 04/12/13

Amount you are enclosing

0



October 27, 2014 Account: Phone Number: Security Code: Service At



Contact Us

visit us at charter.com/spectrum or call 1-888-GET-CHARTER (1-888-438-2427)

Summary

Previous Balance

Payments Received -Thank You!

Remaining Balance

Charter Spectrum Internet™

Current Charges

Total Due by 11/16/14

Charter News

\$39.99 Spectrum TV - Experience the best in TV entertainment with Charter Spectrum TV™. Enjoy crystal clear HD that won't go out in bad weather like satellite. With Charter TV, you'll get over 200 FREE HD channels available, instant access to thousands of movies and shows On Demand and advanced sound and picture that's up to 6x sharper resolution than standard TV. Call-1-866-517-6136 to add Charter Spectrum TV for \$39.99 per month for 12 months (excludes equipment).

Tip of the Month - Primetime On Demand - Watch Primetime on your time with Charter On Demand. Access new Primetime shows the day after they air, catch up on past episodes or watch new ones. IT'S EASY TO USE! Press the On Demand button on your remote, go to channel 1 or visit charter.net/ondemand to learn more.

Spectrum





October 27, 2014

Account: Phone Number: Service at



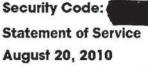
Total Due by 11/16/14

Amount you are enclosing

\$

410390007021022

*0000673 FLORENCE OR 97439













Account Phone Number Contact Us



visit us at www.charter.com or call 1-888-GETCHARTER (1-888-438-2427)

Charter News

Summary details on following pages Previous Balance Payments Received Remaining Balance Charter TV Services Charter Internet Services Charter Phone Services Adjustments, Taxes and Fees Total Due by 09/09/10

Payment Options

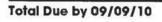
Pay Online - Create or Login to MyAccount to pay or view your bill online at charter.com/myaccount.

Pay by Mail - Detach this portion of your statement and send it with your check made payable to Charter in the enclosed envelope. Please do not include correspondences of any type with payments. For questions or concerns, please call 1-888-438-2427.

Change of billing address

Check here and make changes on the back.





Account

Amount you are enclosing:





CHARTER COMMUNICATIONS PO BOX 78063 PHOENIX AZ 85062-8063





October 7, 2014
Auto Pay Notice
Account:
Phone Number:
Security Code:
Service At



Contact Us

visit us at charter.com/spectrum or call 1-888-GET-CHARTER (1-888-438-2427)

Summary

Previous Balance

Payments Received -Thank You!

Remaining Balance

Charter Spectrum Internet™

Charter Spectrum Voice™

Current Charges

YOUR AUTO PAY WILL BE PROCESSED 10/27/14

Total Due by Auto Pay

Charter News

Note - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and are detailed on the following page.

Taxes, Fees and Charges for Charter Internet and Charter Phone are detailed in the Billing Information section.

\$39.99 Spectrum TV - Experience the best in TV entertainment with Charter Spectrum TV™. Enjoy crystal clear HD that won't go out in bad weather like satellite. With Charter TV, you'll get over 200 FREE HD channels available, instant access to thousands of movies and shows On Demand and advanced sound and picture that's up to 6x sharper resolution than standard TV. Call 1-866-517-6136 to add Charter Spectrum TV for \$39.99 per month for 12 months (excludes equipment).

Tip of the Month - Primetime On Demand - Watch Primetime on your time with Charter On Demand. Access new Primetime shows the day after they air, catch up on past episodes or watch new ones. IT'S EASY TO USE! Press the On Demand button on your remote, go to channel 1 or visit charter.net/ondemand to learn more.

Spectrum

Charter



October 7, 2014

Account: Phone Number: Service at FLORENCE OR 97439

Total Due by Auto Pay

September 27, 2014 Account: Phone Number: Security Code: Service At



Contact Us

visit us at charter.com/spectrum or call 1-888-GET-CHARTER (1-888-438-2427)

Summary

Previous Balance

Payments Received -Thank You!

Remaining Balance

Charter Spectrum TV™

Charter Spectrum Internet™

Charter Spectrum Voice™

Other Charges

Taxes, Fees and Charges

Current Charges

Total Due by 10/17/14

Charter News

Note - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and are detailed on the following page.

Taxes, Fees and Charges for Charter Internet and Charter Phone are detailed in the Billing Information section.

Welcome to a bigger, faster, more powerful world! -Your services have been upgraded to the new Charter Spectrum™ Triple Play at no cost to you. Watch over 200 available HD channels in mind-blowing clarity, surf with double the Internet speeds starting at 60 Mbps and call with advanced, reliable Voice service. Just sit back, relax and enjoy. To learn more, visit

charter.com/spectrum . Welcome to Charter Spectrum.

DVR - Fast forward to more DVR with 4 DVRs and over 780 hours of storage at \$19.99 per month (excludes equipment). Record up to 8 shows at once and have the ability to pause, play and rewind live TV in each room, so everyone in your home can watch what they want, when they want. Call 1-844-206-0981 to upgrade today.

Spectrum





Account: Phone Number: Service at

September 27, 2014 FLORENCE OR 97439

Total Due by 10/17/14

Amount you are enclosing

CHARTER COMMUNICATIONS PO BOX 60188

October 8, 2014 Account: Phone Number: Security Code: Service At

FLORENCE OR 97439

Contact Us

visit us at charter.com/spectrum or call 1-888-GET-CHARTER (1-888-438-2427)

Summary

Previous Balance

Payments Received -Thank You!

Remaining Balance

Charter Spectrum TV™

Charter Spectrum Internet™

Taxes, Fees and Charges
Current Charges

Total Due by 10/28/14

Charter News

MOFOS Channel Drop - Effective on or after October 28, 2014, MOFOS, the digital pay-per-view channel on channel 971 will no longer be available. Playboy Networks will cease broadcasting this network.

Tip of the Month: - Primetime On Demand: - Watch Primetime on your time with Charter On Demand. Access new Primetime shows the day after they air, catch up on past episodes or watch new ones. IT'S EASY TO USE! Press the On Demand button on your remote, go to channel 1 or visit charter.net/ondemand to learn more.

Spectrum





October 8, 2014

Account: Phone Number: Service at

FLORENCE OR 97439

Total Due by 10/28/14

Amount you are enclosing

\$



September 22, 2014
Auto Pay Notice
Account:
Phone Number:
Security Code:
Service At



Contact Us

visit us at charter.com or call 1-888-GET-CHARTER (1-888-438-2427)

Summary

Previous Balance

Payments Received -Thank You!

Remaining Balance

Charter Internet®

Charter Phone®

Taxes, Fees and Charges

Current Charges

YOUR AUTO PAY WILL BE PROCESSED 10/12/14

Total Due by Auto Pay

Charter News

\$39 TV - Experience the best in TV entertainment with Charter TV®. Enjoy crystal clear HD that won't go out in bad weather like satellite. With Charter TV, you'll get over 100 FREE HD channels available, instant access to thousands of movies and shows On Demand and advanced sound and picture that's up to 6x sharper resolution than standard TV. Call 1-844-207-9423 to add Charter TV for \$39.99 per month for 12 months (excludes equipment).



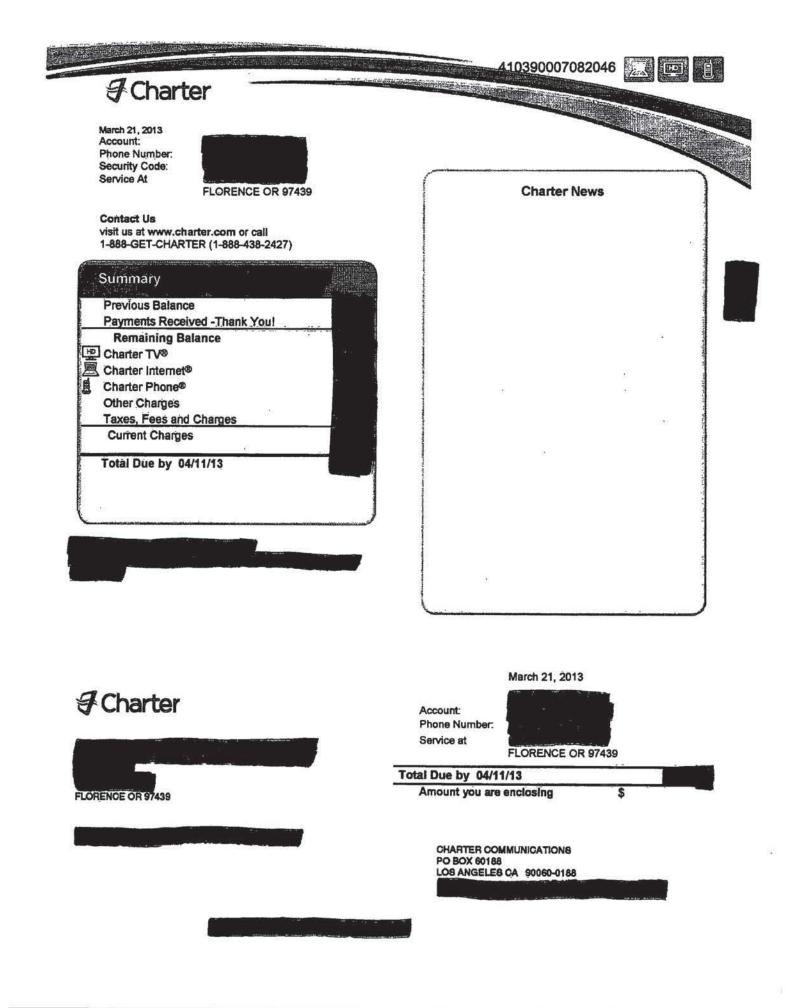


September 22, 2014

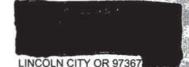
Account: Phone Number: Service at FLORENCE OR 97439-

Total Due by Auto Pay





October 14, 2014 Account: Phone Number: Security Code: Service At



Contact Us

visit us at charter.com/spectrum or call 1-888-GET-CHARTER (1-888-438-2427)

Summary Previous Balance Payments Received Past Due Balance - Due Now Charter Spectrum Internet™ Current Charges Due By 11/03/14 Total Due

Charter News

Promotion Discount - Thank you for being a Charter customer.

This is just a reminder as you review this month's: statement that the promotional period for one or more of your Charter services has now come to an end.

Thank you again for your business. It is our pleasure to serve you.

\$39.99 Spectrum TV - Experience the best in TV entertainment with Charter Spectrum TV™. Enjoy crystal clear HD that won't go out in bad weather like satellite. With Charter TV, you'll get over 200 FREE HD channels available, instant access to thousands of movies and shows On Demand and advanced sound and picture that's up to 6x sharper resolution than standard TV. Call 1-866-517-6136 to add Charter Spectrum TV for \$39.99 per month for 12 months (excludes equipment).



October 14, 2014 Phone Number: LINCOLN CITY OR 97367

Total Due

Account:

Service at

Amount you are enclosing

September 26, 2014 Account: Phone Number: Security Code: Service At



Contact Us

visit us at charter.com/spectrum or call 1-888-GET-CHARTER (1-888-438-2427)

Previous Balance Payments Received -Thank You! Remaining Balance Charter Spectrum TV™ Charter Spectrum Internet™ Charter Spectrum Voice™ Other Charges Taxes, Fees and Charges Current Charges Credit Balance - Do Not Pay

Charter News

Welcome to a bigger, faster, more powerful world!
-Your services have been upgraded to the new Charter
Spectrum™ Triple Play at no cost to you. Watch over
200 available HD channels in mind-blowing clarity, surf
with double the Internet speeds starting at 60 Mbps and
call with advanced, reliable Voice service. Just sit back,
relax and enjoy. To learn more, visit
charter.com/spectrum. Welcome to Charter Spectrum.

Tip of the Month: Parental Controls - Protect your family with just four digits. Children don't always know what they should and shouldn't watch. But parents do. With a 4-digit PiN, you can lock specific titles, channels, and show ratings, plus hide program titles and block pay-programming purchases. Learn more at charter.net/tips.

DVR - Fast forward to more DVR with 4 DVRs and over 780 hours of storage at \$19.99 per month (excludes equipment). Record up to 8 shows at once and have the ability to pause, play and rewind live TV in each room, so everyone in your home can watch what they want, when they want. Call 1-844-206-0981 to upgrade today.

Spectrum

Charter



September 26, 2014

Account: Phone Number: Service at LINCOLN CITY OR 97367

Credit Balance - Do Not Pay



October 5, 2014 Account: Phone Number: Security Code: Service At



Contact Us

visit us at charter.com or call 1-888-GET-CHARTER (1-888-438-2427)

Summary:

Previous Balance

Payments Received -Thank You!

Adjustments

Remaining Balance

Charter TV®

Charter Internet®

Charter Phone®

Taxes, Fees and Charges

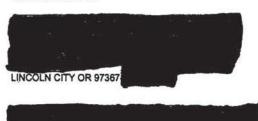
Current Charges

Total Due by 10/25/14

Charter News

Tip of the Month - Primetime On Demand - Watch Primetime on your time with Charter On Demand. Access new Primetime shows the day after they air, catch up on past episodes or watch new ones. IT'S EASY TO USE! Press the On Demand button on your remote, go to channel 1 or visit charter.net/ondemand to learn more.





October 5, 2014

Account: Phone Number: Service at

OTIS OR 97368-

Total Due by 10/25/14

Amount you are enclosing

2

October 5, 2014
Auto Pay Notice
Account:
Phone Number:
Security Code:
Service At



Contact Us

visit us at charter.com/spectrum or call 1-888-GET-CHARTER (1-888-438-2427)

Summary

Previous Balance

Payments Received -Thank You!

Remaining Balance

Charter Spectrum TV™

Charter Spectrum Internet™

Charter Spectrum Voice™

Other Charges

Taxes, Fees and Charges

Current Charges

YOUR AUTO PAY WILL BE PROCESSED 10/25/14

Total Due by Auto Pay

Charter News

Note - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and are detailed on the following page.

Taxes, Fees and Charges for Charter Internet and Charter Phone are detailed in the Billing Information section.

Tip of the Month - Primetime On Demand - Watch Primetime on your time with Charter On Demand. Access new Primetime shows the day after they air, catch up on past episodes or watch new ones. IT'S EASY TO USE! Press the On Demand button on your remote, go to channel 1 or visit charter.net/ondemand to learn more.

Spectrum





October 5, 2014

Account: Phone Number: Service at OTIS OR 97368

Total Due by Auto Pay

September 14, 2014 Account: Phone Number: Security Code: Service At



Contact Us

visit us at charter.com/spectrum or call 1-888-GET-CHARTER (1-888-438-2427)

Summary

Previous Balance Payments Received

Past Due Balance - Due Now

Charter Spectrum TV™

Charter Spectrum Internet™

Charter Spectrum Voice™

Other Charges

Taxes, Fees and Charges

Current Charges Due By 10/04/14

Total Due

Charter News

Note - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and are detailed on the following page.

Taxes, Fees and Charges for Charter Internet and Charter Phone are detailed in the Billing Information section.

Important TV Update - Effective with your next billing statement, a Broadcast TV Surcharge will be reflected on a separate line item and will be \$5.00. This fee reflects the charges assessed to Charter for programming by the Broadcast TV stations.

Welcome to a bigger, faster, more powerful world!
-Your services have been upgraded to the new Charter
Spectrum Tiple Play at no cost to you. Watch over
200 available HD channels in mind-blowing clarity, surf
with double the Internet speeds starting at 60 Mbps and
call with advanced, reliable Voice service. Just sit back,
relax and enjoy. To learn more, visit

charter.com/spectrum . Welcome to Charter Spectrum.

Spectrum

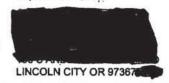
Charter



· · in the second

September 14, 2014

Account: Phone Number: Service at



Total Due

Amount you are enclosing



October 5, 2014 Account: Phone Number: Security Code: Service At



Contact Us

visit us at charter.com/spectrum or call 1-888-GET-CHARTER (1-888-438-2427)

Summary

Previous Balance

Payments Received -Thank You!

Remaining Balance

Charter Spectrum TV™

Charter Spectrum Internet™

Charter Spectrum Voice™

Other Charges

Taxes, Fees and Charges

Current Charges

Total Due by 10/25/14

Charter News

Note - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and are detailed on the following page.

Taxes, Fees and Charges for Charter Internet and Charter Phone are detailed in the Billing Information section.

DVR - Fast forward to more DVR with 4 DVRs and over 780 hours of storage at \$19.99 per month (excludes equipment). Record up to 8 shows at once and have the ability to pause, play and rewind live TV in each room, so everyone in your home can watch what they want, when they want. Call 1-866-608-4185 to upgrade today.

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Spectrumi





OTIS OR 97368-

October 5, 2014

Account: Phone Number: Service at



Total Due by 10/25/14

Amount you are enclosing

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CHARTER COMMUNICATIONS PO BOX 60188

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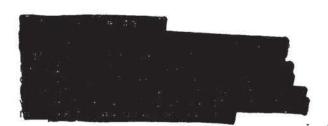
Security Code:
Statement of Service
July 08, 2010











Account Phone Number Contact Us



For Billing or Service Inquiries visit us at www.charter.com or call 1-888-GETCHARTER (1-888-438-2427)

Charter News



PLEASE NOTE: Enclosed in this month's statement is your copy of the 2010 Charter Annual notice as required by the Federal Communications Commission and also the current rate card and channel-lineup for your area.

Skip the trip to the video store with Charter Pay-Per-View. Book of Eli and When in Rome both premiere July 15th, just use your remote or call 1-888-GET CHARTER to order.

Summary details on following pages

Total Due by 07/28/10	
Adjustments, Taxes and Fees	
Charter Internet Services	
Charter TV Services	
Remaining Balance	
Payments Received	
Previous Balance	

Payment Options

Pay Online - Create or Login to MyAccount to pay or view your bill online at charter.com/myaccount.

Pay by Mail - Detach this portion of your statement and send it with your check made payable to Charter in the enclosed envelope. Please do not include correspondences of any type with payments. For questions or concerns, please call 1-888-438-2427.

Change of billing address

Check here and make changes on the back.





Total Due by 07/28/10

Amount you are enclosing:





CHARTER COMMUNICATIONS PO BOX 78063 PHOENIX AZ 85062-8063



September 16, 2014 Account: Phone Number: Security Code: Service At



Contact Us

visit us at charter.com or call 1-888-GET-CHARTER (1-888-438-2427)

Summary.

Previous Balance

Payments Received -Thank You!

Adjustments

Remaining Balance

Charter TV®

Charter Internet®

Charter Phone®

Other Charges

Partial Month Charges

Taxes, Fees and Charges

Current Charges

Total Due by 10/06/14

Charter News

Tip of the Month: Parental Controls - Protect your family with just four digits. Children don't always know what they should and shouldn't watch. But parents do. With a 4-digit PIN, you can lock specific titles, channels, and show ratings, plus hide program titles and block pay-programming purchases. Learn more at charter.net/tips.





September 16, 2014

Account: Phone Number: Service at



Total Due by 10/06/14

Amount you are enclosing

\$

September 22, 2014 Account: Phone Number: Security Code: Service At



TOLEDO OR 97391

Contact Us

visit us at charter.com/spectrum or call 1-888-GET-CHARTER (1-888-438-2427)

Summary

Previous Balance

Payments Received -Thank You!

Remaining Balance

Charter Spectrum TV™

Charter Spectrum Internet™

Charter Spectrum Voice™

Other Charges

Taxes, Fees and Charges

Current Charges

Total Due by 10/12/14

Charter News

Note - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and are detailed on the following page.

Taxes, Fees and Charges for Charter Internet and Charter Phone are detailed in the Billing Information section.

Welcome to a bigger, faster, more powerful world!

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Spectrum





The same

September 22, 2014

Account: Phone Number: Service at



Total Due by 10/12/14

Amount you are enclosing

\$

October 1, 2014 Account: Phone Number: Security Code: Service At



Contact Us

visit us at charter.com/spectrum or call 1-888-GET-CHARTER (1-888-438-2427)

Summary

Previous Balance

Payments Received -Thank You!

Remaining Balance

Charter Spectrum TV™

Charter Spectrum Internet™

Charter Spectrum Voice™

Other Charges

Taxes, Fees and Charges

Current Charges

Total Due by 10/21/14

Charter News

Note - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and are detailed on the following page.

Taxes, Fees and Charges for Charter Internet and Charter Phone are detailed in the Billing Information section.

DVR - Fast forward to more DVR with 4 DVRs and over 780 hours of storage at \$19.99 per month (excludes equipment). Record up to 8 shows at once and have the ability to pause, play and rewind live TV in each room, so everyone in your home can watch what they want, when they want. Call 1-866-608-4185 to upgrade today.

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Spectrum





October 1, 2014

Account: Phone Number: Service at



Total Due by 10/21/14

Amount you are enclosing

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July 14, 2014 Account: Phone Number: Security Code: Service At



FALLS CITY OR 97344-

Contact Us visit us at charter.com or call 1-888-GET-CHARTER (1-888-438-2427)

Summary

Previous Balance

Payments Received

Remaining Balance

Charter TV®

Charter Internet®

Taxes, Fees and Charges

Current Charges

Total Due by 08/03/14

Charter News

Annual Notices - Pursuant to FCC customer notification requirements, please see the enclosed Annual Notice, which provides important standard terms and conditions for Charter TV service.. To obtain the current channel lineup available in your area, please go to charter.com/channellineup , click on your state, and choose your local area. To obtain a paper copy of your channel lineup or rate card, please contact us at 1-888-438-2427, or visit your local Charter Store. To find the nearest Charter Store location, go to charter.com/locations ...

TIp of the Month: Charter App - Millions are using their mobile devices to watch live TV anywhere in their homes and you can too with the Charter App. It's FREE for Charter TV® customers! Watch over 130 live TV channels anywhere in your home, use your device as a remote and more. Download the App for FREE at chartertvapp.com and sign in using your My Account username or Charter email address.





July 14, 2014

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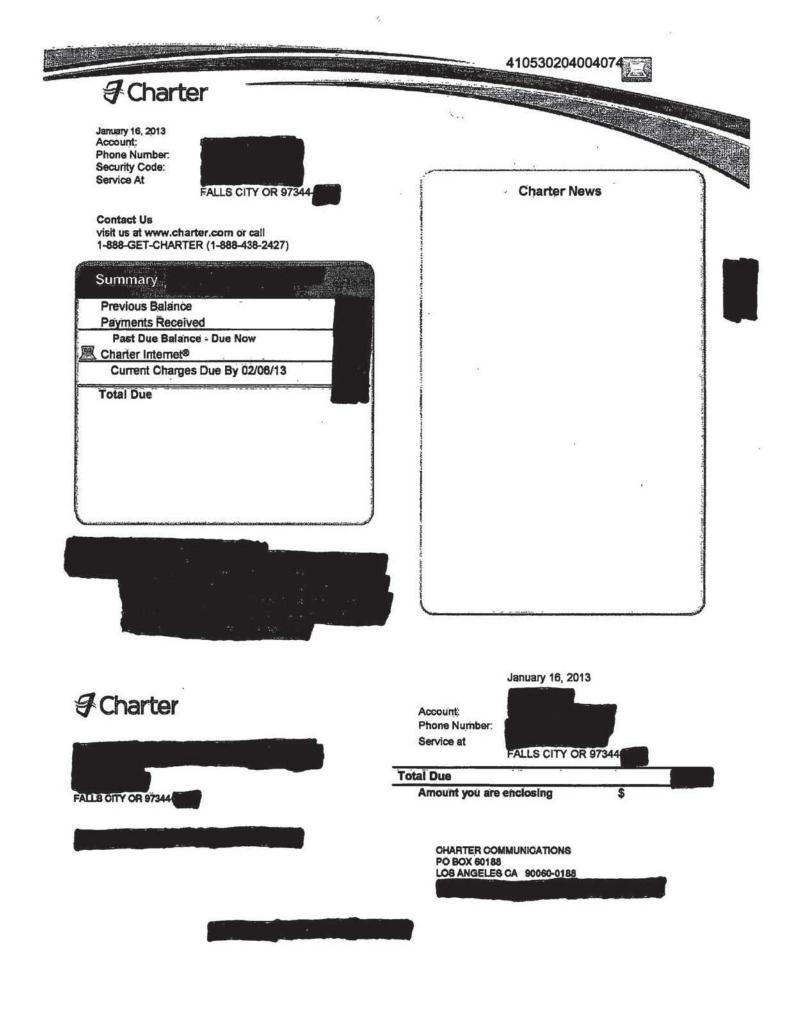
Account: Phone Number: Service at



Total Due by 08/03/14

Amount you are enclosing

\$



October 27, 2014

Auto Pay Notice
Account:
Phone Number:
Security Code:
Service At



Contact Us

visit us at charter.com/spectrum or call 1-888-GET-CHARTER (1-888-438-2427)

Summary

Previous Balance

Payments Received -Thank You!

Remaining Balance

Charter Spectrum TV™

Charter Spectrum Internet™

Other Charges

Taxes, Fees and Charges

Current Charges

YOUR AUTO PAY WILL BE PROCESSED 11/16/14

Total Due by Auto Pay

Charter News

Important Information about your Channel Lineup.

Effective on or after December 16, 2014, the following changes will be made to your channel lineup:

- mun2 will launch on Digi Tier 1 channel 239
- TEI Rey will launch on Expanded Service / Charter Select channel 231 and 870 in HD
- Mexico 22 HD will launchion Latino View channel 697
- Multimedios TV HD will launch on Latino View channel 728
- ATRES Series will replace La Familia Cosmovision on Latino View channel 273
- ATRES Series HD will launch on Latino View channel 801
- FOX Sports 2 on channel 416 and 824 in HD will move from Digital View / Digi Tier 1 & Sports View / Digi Tier 2 to Expanded Service / Charter Select

Adult Pay-Per-View - Effective on or after December 9, 2014, Adult Pay-Per-View programming on channel(s) 962 - 972, will be removed from Charter's lineup. Adult On Demand content will still be available. To access Adult On Demand, press the On Demand button on your remote or go to channel 1.

Spectrum





October 27, 2014

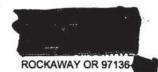
Account: Phone Number:

Service at

ROCKAWAY OR 97136

Total Due by Auto Pay

September 23, 2014 Account: Phone Number: Security Code: Service At



Contact Us

visit us at charter.com/spectrum or call 1-888-GET-CHARTER (1-888-438-2427)

Summary -

Previous Balance

Payments Received -Thank You!

Remaining Balance

Charter Spectrum TV™

Charter Spectrum Internet™

Charter Spectrum Voice™

Other Charges

Taxes, Fees and Charges

Current Charges

Total Due by 10/13/14

Charter News

Note - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and are detailed on the following page.

Taxes, Fees and Charges for Charter Internet and Charter Phone are detailed in the Billing Information section.

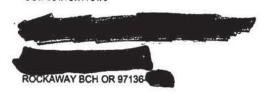
Welcome to a bigger, faster, more powerful world! -Your services have been upgraded to the new Charter Spectrum™ Triple Play at no cost to you. Watch over 200 available HD channels in mind-blowing clarity, surf with double the Internet speeds starting at 60 Mbps and call with advanced, reliable Voice service. Just sit back, relax and enjoy. To learn more, visit

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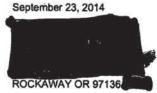
Spectrum





Account:

Phone Number. Service at



Total Due by 10/13/14

Amount you are enclosing



October 8, 2014 **Auto Pay Notice** Account: Phone Number: Security Code: Service At



Contact Us

visit us at charter.com/spectrum or call 1-888-GET-CHARTER (1-888-438-2427)

Summary Previous Balance Payments Received -Thank You! Remaining Balance Charter Spectrum Internet™ Charter Spectrum Voice™ **Current Charges**

Charter News

Note - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and are detailed on the following page.

Taxes, Fees and Charges for Charter Internet and Charter Phone are detailed in the Billing Information section.

\$39.99 Spectrum TV - Experience the best in TV entertainment with Charter Spectrum TV™. Enjoy crystal clear HD that won't go out in bad weather like satellite. With Charter TV, you'll get over 200 FREE HD channels available, instant access to thousands of movies and shows On Demand and advanced sound and picture that's up to 6x sharper resolution than standard TV. Call 1-866-517-6136 to add Charter Spectrum TV for \$39.99 per month for 12 months (excludes equipment).

Tip of the Month - Primetime On Demand - Watch Primetime on your time with Charter On Demand. Access new Primetime shows the day after they air, catch up on past episodes or watch new ones. IT'S EASY TO USE! Press the On Demand button on your remote, go to channel 1 or visit charter.net/ondemand to learn more.



October 8, 2014 Phone Number: TILLAMOOK OR 97141-

Total Due by Auto Pay

Account:

Service at

October 27, 2014
Auto Pay Notice
Account:
Phone Number:
Security Code:
Service At



Contact Us

visit us at charter.com/spectrum or call 1-888-GET-CHARTER (1-888-438-2427)

Previous Balance Payments Received -Thank You! Remaining Balance Charter Spectrum Internet** One-Time Charges Partial Month Charges Taxes, Fees and Charges Gurrent Charges YOUR AUTO PAY WILL BE PROCESSED 11/17/14 Total Due by Auto Pay

Charter News

\$39.99 Spectrum TV — Experience the best in TV entertainment with Charter Spectrum TV TM. Enjoy crystal clear HD that won't go out in bad weather like satellite. With Charter TV, you'll get over 200 FREE HD channels available, instant access to thousands of movies and shows On Demand and advanced sound and picture that's up to 6x sharper resolution than standard TV. Call 1-866-517-6136 to add Charter Spectrum TV for \$39.99 per month for 12 months (excludes equipment).

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Spectrum





Account: Phone Number: Service at

October 27, 2014

BAY CITY OR 97107

Total Due by Auto Pay



October 17, 2014 Account: Phone Number: Security Code: Service At



Contact Us

visit us at charter.com/spectrum or call 1-888-GET-CHARTER (1-888-438-2427)

Summary

Previous Balance

Payments Received -Thank You!

Remaining Balance

Charter Spectrum Internet™

Current Charges

Total Due by 11/06/14

Charter News

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Spectrum

Charter



October 17, 2014

Account: Phone Number: Service at

TILLAMOOK OR 97141

Total Due by 11/06/14

Amount you are enclosing

8



September 27, 2014
Auto Pay Notice
Account:
Phone Number:
Security Code:
Service At



Contact Us

visit us at charter.com/spectrum or call 1-888-GET-CHARTER (1-888-438-2427)

Summary -

Previous Balance

Payments Received -Thank You!

Remaining Balance

Charter Spectrum TV™

Charter Spectrum Internet™

Charter Spectrum Voice™

Other Charges

Taxes; Fees and Charges

Current Charges

Charter News

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Taxes, Fees and Charges for Charter Internet and Charter Phone are detailed in the Billing Information section.

Welcome to a bigger, faster, more powerful world!

-Your services have been upgraded to the new Charter Spectrum™ Triple Play at no cost to you. Watch over 200 available HD channels in mind-blowing clarity, surf with double the Internet speeds starting at 60 Mbps and call with advanced, reliable Voice service. Just sit back, relax and enjoy. To learn more, visit charter.com/spectrum. Welcome to Charter Spectrum.

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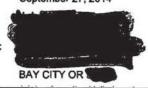




BAY CITY OR 97107

September 27, 2014

Account: Phone Number: Service at



Total Due by Auto Pay



September 27, 2014 Account: Phone Number: Security Code: Service At



Contact Us

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Summary

Previous Balance

Payments Received -Thank You!

Remaining Balance

Charter Spectrum TV™

Charter Spectrum Internet™

Charter Spectrum Voice™

Other Charges

One-Time Charges

Taxes, Fees and Charges

Current Charges

Total Due by 10/17/14



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TV on the Go - Enjoy TV that's as mobile as you are. Take your favorite networks with you anywhere you go. Catch shows, movies and sporting events away from home with Charter TV® and over 40 networks. Easy to watch on your tablet, smartphone or other mobile devices. Keep everyone entertained when waiting at the signed in the cat or during shooping trips. Take a look at

devices. Keep everyone entertained when waiting at the airport, in the car or during shopping trips. Take a look at what's available now, plus more networks are being added all the time! Visit charter.net/onthego to learn more.

Spectrum



September 27, 2014

Account: Phone Number: Service at



Total Due by 10/17/14

Amount you are enclosing

\$



September 27, 2014 Account: Phone Number: Security Code: Service At



Contact Us

visit us at charter.com/spectrum or call 1-888-GET-CHARTER (1-888-438-2427)

Summary

Previous Balance

Payments Received -Thank You!

Remaining Balance

Charter Spectrum TV™

Charter Spectrum Internet™

Charter Spectrum Voice™

Other Charges

Taxes, Fees and Charges

Current Charges

Total Due by 10/17/14

Charter News

46 St. 1 - 1. 3

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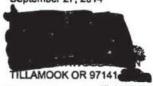


TILLAMOOK OR 97141-



September 27, 2014

Account: Phone Number. Service at



Total Due by 10/17/14

Amount you are enclosing

\$



September 23, 2014
Auto Pay Notice
Account:
Phone Number:
Security Code:
Service At



Contact Us

visit us at charter.com/spectrum or call 1-888-GET-CHARTER (1-888-438-2427)

Summary

Previous Balance

Payments Received -Thank You!

Remaining Balance

Charter Spectrum TV™

Charter Spectrum Internet™

Charter Spectrum Voice™

Other Charges

Taxes, Fees and Charges

Current Charges

Charter News

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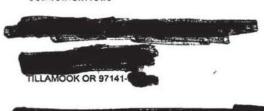
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Spectrumi





September 23, 2014

Account: Phone Number: Service at



Total Due by Auto Pay

September 25, 2014 Account: Phone Number: Security Code: Service At



Contact Us

visit us at charter.com/spectrum or call 1-888-GET-CHARTER (1-888-438-2427)

Summary >

Previous Balance

Payments Received -Thank You!

Past Due Balance - Due Now

Charter Spectrum TV™

Charter Spectrum Internet™

Charter Spectrum Voice™

Other Charges

One-Time Charges

Taxes, Fees and Charges

Current Charges Due By 10/15/14

Total Due



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September 25, 2014

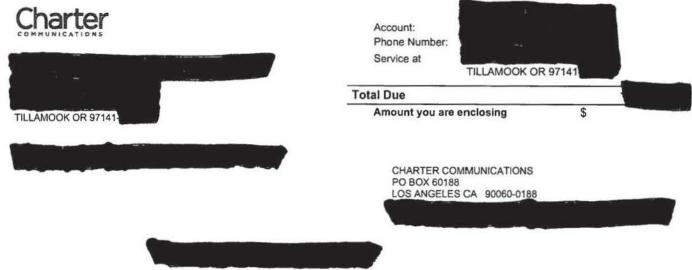
Account: Phone Number: Service at



Total Due

Amount you are enclosing





October 2, 2014 Account: Phone Number: Security Code: Service At



Contact Us

visit us at charter.com/spectrum or call 1-888-GET-CHARTER (1-888-438-2427)

Summary

Previous Balance

Payments Received -Thank You!

Past Due Balance - Due Now

Charter Spectrum TV™

Charter Spectrum Internet™

Charter Spectrum Voice™

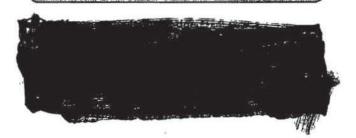
Other Charges

One-Time Charges

Taxes, Fees and Charges

Current Charges Due By 10/22/14

Total Due



Charter News

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Important Account Update - Thank you for being a Charter customer.

This is just a reminder as you review this month's statement that the promotional period for one or more of your Charter services has now come to an end. Your new monthly rate will be \$80.96 for Charter TV, \$49.99 for Charter Internet and \$19.99 for Charter Phone, plus applicable taxes and fees.

Because the exact date your new pricing takes effect occurs in the middle of your billing period, this statement will reflect the new rate for just a part of the month. All subsequent statements will reflect the new pricing in full.

Again, thank you for your business. It is our pleasure to serve you.

Spectrum





Account: Phone Number:



October 2, 2014

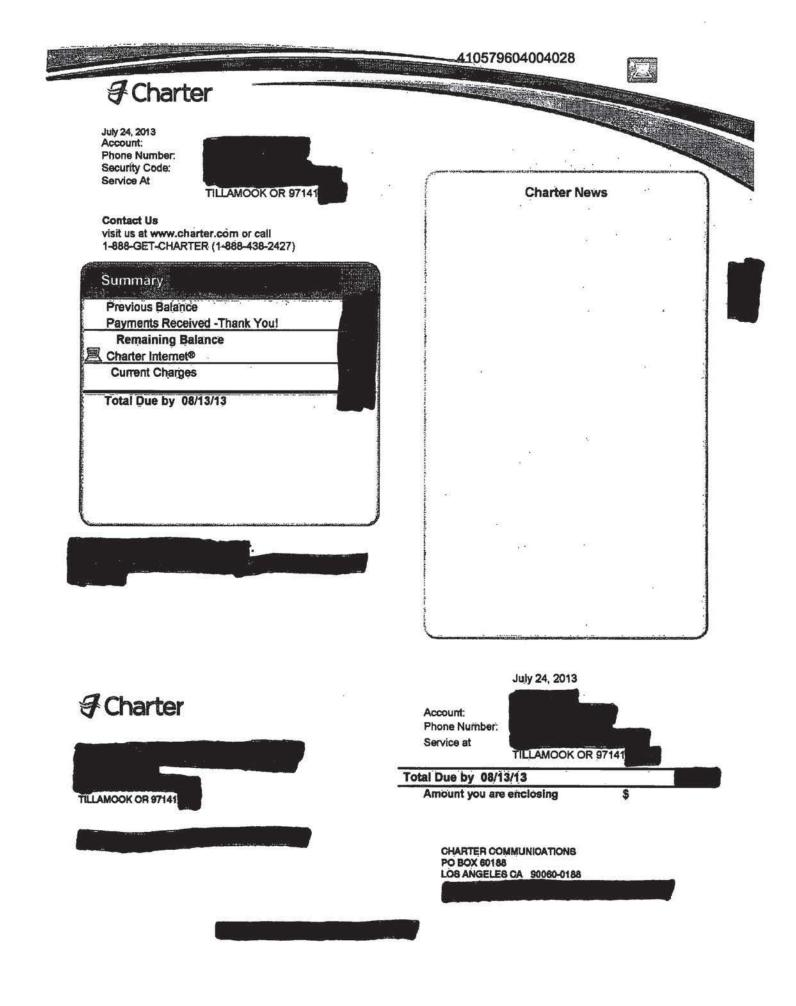
Total Due

Service at

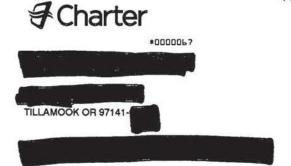
Amount you are enclosing

\$





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Charter News



PLEASE NOTE: Enclosed in this month's statement is your copy of the 2010 Charter Annual notice as required by the Federal Communications Commission and also the current rate card and channel-lineup for your area.

Security Code: Statement of Service
July 02, 2010







Account
Phone Number
For Service at



Contact Us

For Billing or Service Inquiries visit us at www.charter.com or call 1-888-GETCHARTER (1-888-438-2427)

Summary details on following pages

Previous Balance	
Payments Received	
Remaining Balance	
Charter TV Services	
Charter Internet Services	
Adjustments, Taxes and Fees	
Total Due by 07/22/10	

Payment Options

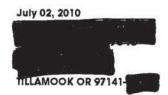
Pay Online - Create or Login to MyAccount to pay or view your bill online at charter.com/myaccount.

Pay by Mail - Detach this portion of your statement and send it with your check made payable to Charter in the enclosed envelope. Please do not include correspondences of any type with payments. For questions or concerns, please call 1-888-438-2427.

Change of billing address
Check here and make changes on the back.



Account
Phone Number
For Service at



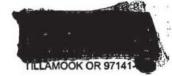
Total Due by 07/22/10

Amount you are enclosing:



CHARTER COMMUNICATIONS PO BOX 78063 PHOENIX AZ 85062-8063

October 8, 2014 Account: Phone Number: Security Code: Service At



Contact Us

visit us at charter.com/spectrum or call 1-888-GET-CHARTER (1-888-438-2427)

Summary.

Previous Balance

Payments Received -Thank You!

Remaining Balance

Charter Spectrum Internet™
Charter Spectrum Voice™
Current Charges

Total Due by 10/28/14

Charter News

Note - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and are detailed on the following page.

Taxes, Fees and Charges for Charter Internet and Charter Phone are detailed in the Billing Information section.

\$39.99 Spectrum TV - Experience the best in TV entertainment with Charter Spectrum TV™. Enjoy crystal clear HD that won't go out in bad weather like satellite. With Charter TV, you'll get over 200 FREE HD channels available, instant access to thousands of movies and shows On Demand and advanced sound and picture that's up to 6x sharper resolution than standard TV. Call 1-866-517-6136 to add Charter Spectrum TV for \$39.99 per month for 12 months (excludes equipment).

Tip of the Month - Primetime On Demand - Watch Primetime on your time with Charter On Demand. Access new Primetime shows the day after they air, catch up on past episodes or watch new ones. IT'S EASY TO USE! Press the On Demand button on your remote, go to channel 1 or visit charter.net/ondemand to learn more.

Spectrumi





Account:
Phone Number:
Service at



Total Due by 10/28/14

Amount you are enclosing

\$



September 21, 2014 Account: Phone Number: Security Code: Service At



Contact Us

visit us at charter.com/spectrum or call 1-888-GET-CHARTER (1-888-438-2427)

Summary

Previous Balance

Payments Received -Thank You!

Remaining Balance

Charter Spectrum TV™

Charter Spectrum Internet™

Charter Spectrum Voice™

Other Charges

Taxes, Fees and Charges

Current Charges

Total Due by 10/11/14

Charter News

Note - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and are detailed on the following page.

Taxes, Fees and Charges for Charter Internet and Charter Phone are detailed in the Billing Information section.

Welcome to a bigger, faster, more powerful world!

-Your services have been upgraded to the new Charter
Spectrum™ Triple Play at no cost to you. Watch over
200 available HD channels in mind-blowing clarity, surf
with double the Internet speeds starting at 60 Mbps and
call with advanced, reliable Voice service. Just sit back,
relax and enjoy. To learn more, visit
charter.com/spectrum. Welcome to Charter Spectrum.

Tip of the Month: Parental Controls - Protect your family with just four digits. Children don't always know what they should and shouldn't watch. But parents do. With a 4-digit PIN, you can lock specific titles, channels, and show ratings, plus hide program titles and block pay-programming purchases. Learn more at charter.net/tips.

Spectrum



8413 EXCELSIOR DR 120 MADISON WI 53717-1970 8534 0150 NO RP 21 09222014 NNNNYYNN 01 001509 0005



September 21, 2014

Account: Phone Number: Service at



Total Due by 10/11/14

Amount you are enclosing

\$

CHARTER COMMUNICATIONS PO BOX 60188

September 23, 2014 Auto Pay Notice Account: Phone Number: Security Code: Service At



Contact Us

visit us at charter.com/spectrum or call 1-888-GET-CHARTER (1-888-438-2427)

Previous Balance Payments Received -Thank You! Remaining Balance Charter Spectrum TV™ Charter Spectrum Internet™ Charter Spectrum Voice™ Other Charges Taxes, Fees and Charges Current Charges

Charter News

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TV on the Go - Enjoy TV that's as mobile as you are. Take your favorite networks with you anywhere you go. Catch shows, movies and sporting events away from home with Charter TV® and over 40 networks. Easy to watch on your tablet, smartphone or other mobile devices. Keep everyone entertained when waiting at the airport, in the car or during shopping trips. Take a look at what's available now, plus more networks are being added all the time! Visit charter.net/onthego to learn more

Spectrumi



September 23, 2014

Account: Phone Number: Service at

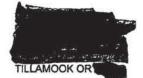


Total Due by Auto Pay





September 23, 2014 Account: Phone Number: Security Code: Service At



Contact Us

97141

visit us at charter.com/spectrum or call 1-888-GET-CHARTER (1-888-438-2427)

Summary

Previous Balance

Payments Received -Thank You!

Adjustments

Remaining Balance

Charter Spectrum TV™

Charter Spectrum Internet™

Charter Spectrum Voice™

Other Charges

Taxes, Fees and Charges

Current Charges

Total Due by 10/13/14

Charter News

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Spectrum





September 23, 2014

Account: Phone Number: Service at



Total Due by 10/13/14

Amount you are enclosing

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€ Charter

January 12, 2014 Account: Phone Number: Security Code: Service At



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Summary

Previous Balance

Payments Received

Past Due Balance - Due Now

Charter Internet®

Current Charges Due By 02/01/14

Total Due

Charter News

Important Update - Effective January 1, 2014, the charges for Unreturned Equipment will be changed as follows: Cable Modern (D3)/Multimedia Terminal Adapter from \$32 to \$39; Multimedia Terminal Adapter (MTA) from \$0 to \$39.





PACIFIC CITY OR 97135

Account: Phone Number: Service at



Total Due

Amount you are enclosing

\$

October 1, 2014 **Auto Pay Notice** Account: Phone Number: Security Code: Service At



Contact Us

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Summar

Previous Balance

Payments Received -Thank You!

Remaining Balance

Charter Spectrum TV™

Charter Spectrum Internet™

Charter Spectrum Voice™

Other Charges

Taxes, Fees and Charges

Current Charges

YOUR AUTO PAY WILL BE PROCESSED 10/21/14

Total Due by Auto Pay

Charter News

Note - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and are detailed on the following page.

Taxes, Fees and Charges for Charter Internet and Charter Phone are detailed in the Billing Information section.

DVR - Fast forward to more DVR with 4 DVRs and over 780 hours of storage at \$19.99 per month (excludes equipment). Record up to 8 shows at once and have the ability to pause, play and rewind live TV in each room, so everyone in your home can watch what they want, when they want. Call 1-866-608-4185 to upgrade today.

Tip of the Month - Primetime On Demand - Watch Primetime on your time with Charter On Demand. Access new Primetime shows the day after they air, catch up on past episodes or watch new ones. IT'S EASY TO USE! Press the On Demand button on your remote, go to channel 1 or visit charter.net/on demand to learn more.







CLOVERDALE OR 97112

October 1, 2014

Account: Phone Number: Service at

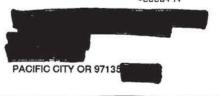
CLOVERDALE OR 971124

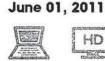
Total Due by Auto Pay

410579607003:091



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Security Code:

Statement of Service



Account Phone Number For Service at



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Charter News

Summary details on following pages

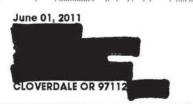
Previous Balance	
Payments Received	
Adjustments	
Remaining Balance	
Charter TV Services	
Charter Phone Services	
Taxes and Fees	
Current Charges	
Total Due by 06/21/11	

Payment Options

Pay Online - Create or Login to MyAccount to pay or view your bill online at charter.com/myaccount. Pay by Mail - Detach this portion of your statement and send it with your check made payable to Charter in the enclosed envelope. Please do not include correspondences of any type with payments. For questions or concerns, please call 1-888-438-2427.

Change of billing address Check here and make changes on the back.

Account Phone Number For Service at



Total Due by 06/21/11

Amount you are enclosing:



₹Charter





October 11, 2014
Auto Pay Notice
Account:
Phone Number:
Security Code:
Service At



CLOVERDALE OR 97112-

Contact Us

visit us at charter.com/spectrum or call 1-888-GET-CHARTER (1-888-438-2427)

Summary

Previous Balance

Payments Received -Thank You!

Remaining Balance

Charter Spectrum Internet™

Current Charges

YOUR AUTO PAY WILL BE PROCESSED 11/01/14

Total Due by Auto Pay

Charter News

\$39.99 Spectrum TV - Experience the best in TV entertainment with Charter Spectrum TV™. Enjoy crystal clear HD that won't go out in bad weather like satellite. With Charter TV, you'll get over 200 FREE HD channels available, instant access to thousands of movies and shows On Demand and advanced sound and picture that's up to 6x sharper resolution than standard TV. Call 1-866-517-6136 to add Charter Spectrum TV for \$39.99 per month for 12 months (excludes equipment).

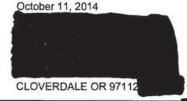
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Spectrum

Charter



Account: Phone Number: Service at



Total Due by Auto Pay

October 11, 2014 Account; Phone Number: Security Code: Service At



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Summary

Previous Balance

Payments Received -Thank You!

Past Due Balance - Due Now

Charter Spectrum TV™

Charter Spectrum Internet™

Charter Spectrum Voice™

Other Charges

Taxes, Fees and Charges

Current Charges Due By 10/31/14

Total Due

Charter News

Note - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and are detailed on the following page.

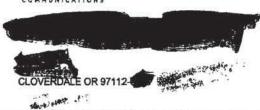
Taxes, Fees and Charges for Charter Internet and Charter Phone are detailed in the Billing Information section.

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Spectrum





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Account: Phone Number: Service at



The State of

Total Due

Amount you are enclosing

October 17, 2014 Account: Phone Number: Security Code: Service At

PACIFIC CITY OR 97135

Contact Us

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Summary

Previous Balance

Payments Received -Thank You!

Adjustments

Remaining Balance

Charter TV®

Charter Internet®

Taxes, Fees and Charges

Current Charges

Total Due by 11/06/14

Charter News

Important Information about your Channel Lineup Effective on or after December 16, 2014, the following changes
will be made to your channel lineup:

- mun2 will launch on Digi Tier 1 channel 239
- El Rey will launch on Expanded Service / Charter Select channel 231 and 870 in HD
- Mexico 22 HD will launch on Latino View channel 697
- Multimedios TV HD will launch on Latino View channel 728
- ATRES Series will replace La Familia Cosmovision on Latino View channel 273
- ATRES Series HD will launch on Latino View channel 801
- FOX Sports 2 on channel 416 and 824 in HD will move from Digital View / Digi Tier 1 & Sports View / Digi Tier 2 to Expanded Service / Charter Select

Tip of the Month - Primetime On Demand - Watch Primetime on your time with Charter On Demand. Access new Primetime shows the day after they air, catch up on past episodes or watch new ones. IT'S EASY TO USE! Press the On Demand button on your remote, go to channel 1 or visit charter.net/ondemand to learn more.

October 17, 2014



PORTLAND OR 97219

Account: Phone Number: Service at PACIFIC CITY OR 97135

Total Due by 11/06/14

Amount you are enclosing

\$

September 17, 2014 Auto Pay Notice Account: Phone Number: Security Code: Service At



PACIFIC CITY OR 97135

Contact Us

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Summary

Previous Balance

Payments Received -Thank You!

Adjustments

Remaining Balance

Charter Spectrum TV™

Charter Spectrum Internet™

Charter Spectrum Voice™

Other Charges

Taxes, Fees and Charges

Current Charges

Charter News

Note - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and are detailed on the following page.

Taxes, Fees and Charges for Charter Internet and Charter Phone are detailed in the Billing Information section.

Welcome to a bigger, faster, more powerful world!
-Your services have been upgraded to the new Charter
Spectrum™ Triple Play at no cost to you. Watch over
200 available HD channels in mind-blowing clarity, surf
with double the Internet speeds starting at 60 Mbps and
call with advanced, reliable Voice service. Just sit back,
relax and enjoy. To learn more, visit

charter.com/spectrum . Welcome to Charter Spectrum.

TV on the Go - Enjoy TV that's as mobile as you are. Take your favorite networks with you anywhere you go. Catch shows, movies and sporting events away from home with Charter TV® and over 40 networks. Easy to watch on your tablet, smartphone or other mobile devices. Keep everyone entertained when waiting at the airport, in the car or during shopping trips. Take a look at what's available now, plus more networks are being added all the time! Visit charter net/onthego to learn more.







September 17, 2014

Account: Phone Number: Service at



Total Due by Auto Pay



September 21, 2014 Account: Phone Number: Security Code: Service At



Contact Us

visit us at charter.com/spectrum or call 1-888-GET-CHARTER (1-888-438-2427)

Summary

Previous Balance

Payments Received -Thank You!

Remaining Balance

Charter Spectrum TV™

Charter Spectrum Internet™

Charter Spectrum Voice™

Other Charges

Taxes, Fees and Charges

Current Charges

Total Due by 10/11/14

Charter News

Note - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and are detailed on the following page.

Taxes, Fees and Charges for Charter Internet and Charter Phone are detailed in the Billing Information section.

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charter.com/spectrum. Welcome to Charter Spectrum.

TV on the Co. Enjoy TV there as mobile as you are

TV on the Go - Enjoy TV that's as mobile as you are. Take your favorite networks with you anywhere you go. Catch shows, movies and sporting events away from home with Charter TV® and over 40 networks. Easy to watch on your tablet, smartphone or other mobile devices. Keep everyone entertained when waiting at the airport, in the car or during shopping trips. Take a look at what's available now, plus more networks are being added all the time! Visit charter net/onthego to learn more.

Spectrum







September 21, 2014

Account: Phone Number: Service at



Total Due by 10/11/14

Amount you are enclosing

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CHARTER COMMUNICATIONS
PO BOX 60188



October 9, 2014 Account: Phone Number: Security Code: Service At



Contact Us

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Summar

Previous Balance

Payments Received -Thank You!

Remaining Balance

Charter Spectrum TV™

Charter Spectrum Internet™

Charter Spectrum Voice™

Other Charges

Taxes, Fees and Charges

Current Charges

Total Due by 10/29/14

Charter News

Note - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and are detailed on the following page.

Taxes, Fees and Charges for Charter Internet and Charter Phone are detailed in the Billing Information section.

Tip of the Month - Primetime On Demand - Watch Primetime on your time with Charter On Demand. Access new Primetime shows the day after they air, catch up on past episodes or watch new ones. IT'S EASY TO USE! Press the On Demand button on your remote, go to channel 1 or visit charter.net/ondemand to learn more.

Spectrumi



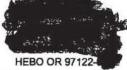
HEBO OR 97122





October 9, 2014

Account: Phone Number: Service at



Total Due by 10/29/14

Amount you are enclosing





October 1, 2014 Account: Phone Number: Security Code: Service At



Contact Us

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Summary

Previous Balance

Payments Received Thank You!

Remaining Balance

Charter Spectrum TV™

Charter Spectrum Internet™

Charter Spectrum Voice™

Other Charges

One-Time Charges

Taxes, Fees and Charges

Current Charges

Total Due by 10/21/14

Charter News

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Spectrumi



CLOVERDALE OR 97112-





Account: Phone Number: Service at



Total Due by 10/21/14

Amount you are enclosing

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September 20, 2014 Account: Phone Number: Security Code: Service At



Contact Us

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Summary

Previous Balance

Payments Received -Thank You!

Remaining Balance

Charter Spectrum Internet™

Charter Spectrum Voice™

Current Charges

Total Due by 10/10/14

Charter News

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Taxes, Fees and Charges for Charter Internet and Charter Phone are detailed in the Billing Information section.

\$39 TV - Experience the best in TV entertainment with Charter TV®. Enjoy crystal clear HD that won't go out in bad weather like satellite. With Charter TV, you'll get over 100 FREE HD channels available, instant access to thousands of movies and shows On Demand and advanced sound and picture that's up to 6x sharper resolution than standard TV. Call 1-844-207-9423 to add Charter TV for \$39.99 per month for 12 months (excludes equipment).





September 20, 2014

Account: Phone Number: Service at

CLOVERDALE OR 971124

Total Due by 10/10/14

Amount you are enclosing

\$





October 5, 2014 Account: Phone Number: Security Code: Service At



CLOVERDALE OR 97112

Contact Us

visit us at charter.com or call 1-888-GET-CHARTER (1-888-438-2427)

Summary

Previous Balance
Payments Received -Thank You!
Adjustments

Remaining Balance

Charter Internet®
Charter Internet®
Taxes, Fees and Charges

Current Charges

Total Due by 10/25/14

Charter News

Tip of the Month - Primetime On Demand - Watch Primetime on your time with Charter On Demand. Access new Primetime shows the day after they air, catch up on past episodes or watch new ones. IT'S EASY TO USE! Press the On Demand button on your remote, go to channel 1 or visit charter net/ondemand to learn more.



CLOVERDALE OR 97112

Account: Phone Number: Service at

CLOVERDALE OR 97112

October 5, 2014

Total Due by 10/25/14

Amount you are enclosing

\$

September 17, 2014 Account: Phone Number: Security Code: Service At



PACIFIC CITY OR 97135

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Summary

Previous Balance
Payments Received

Past Due Balance - Due Now

Charter Spectrum TV™

Charter Spectrum Internet™

Charter Spectrum Voice™

Other Charges

Taxes, Fees and Charges

Current Charges Due By 10/07/14

Total Due

Charter News

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September 17, 2014

Account: Phone Number: Service at



Total Due

Amount you are enclosing

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CHARTER COMMUNICATIONS
PO BOX 60188

September 22, 2014
Auto Pay Notice
Account:
Phone Number:
Security Code:
Service At



Contact Us

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Previous Balance Payments Received -Thank You! Remaining Balance Charter Spectrum TV™ Charter Spectrum Internet™ Charter Spectrum Voice™ Other Charges Partial Month Charges Taxes, Fees and Charges Current Charges

Charter News

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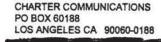


September 22, 2014

Account: Phone Number: Service at



Total Due by Auto Pay

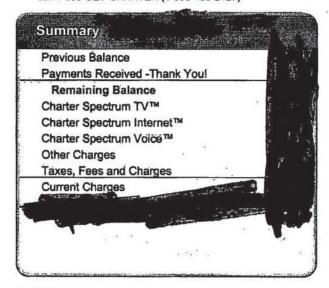


September 24, 2014 Auto Pay Notice Account: Phone Number: Security Code: Service At



Contact Us

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Spectrum





September 24, 2014

Account: Phone Number: Service at



Total Due by Auto Pay





October 18, 2014 Account: Phone Number: Security Code; Service At



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Summary

Previous Balance

Payments Received -Thank Youl

Remaining Balance

Charter TV®

Charter Internet®

Other Charges

One-Time Charges

Partial Month Charges

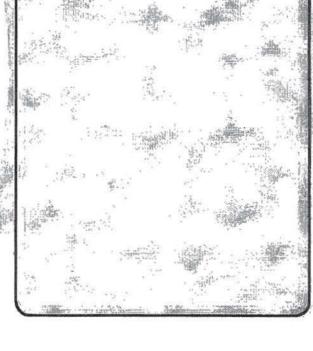
Taxes, Fees and Charges

Current Charges

Total Due by 11/07/14

Charter News

Tip of the Month - Primetime On Demand - Watch Primetime on your time with Charter On Demand. Access new Primetime shows the day after they air, catch up on past episodes or watch new ones. IT'S EASY TO USE! Press the On Demand button on your remote, go to channel 1 or visit charter.net/ondemand to learn more.







Account:
Phone Number:
Service at
PENDLETON OR 97801-

Total Due by 11/07/14

Amount you are enclosing

June 10, 2014
Auto Pay Notice
Account:
Phone Number:
Security Code:
Service At



PENDLETON OR 97801

Contact Us

visit us at www.charter.com or call 1-888-GET-CHARTER (1-888-438-2427)

Summary

Previous Balance

Payments Received -Thank You!

Remaining Balance

Charter TV®

Charter Internet®

Taxes, Fees and Charges

Current Charges

YOUR AUTO PAY WILL BE PROCESSED 07/01/14

Total Due by Auto Pay

Charter News

Tip of the Month: Self Help - Questions? Get help any time you need it with Charter's library of online support videos. Each video gives step-by-step instructions to assist you with everything Charter. To learn more, press the On Demand button on your remote, select "Help & Services" then "Self-Help" or visit charter.net/tips.





June 10, 2014

Account: Phone Number: Service at



Total Due by Auto Pay

410599501001017

#0000032

Security Code: Statement of Service October 06, 2010









Account Phone Number Contact Us



Charter News

We've made some improvements to the appearance of your statement to better summarize your charges and charge details. These changes will provide you with clearer statement detail information. Visit www.charter.com/support for additional information about your statement.

Note: We have updated the Charter Internet Acceptable Use Policy (AUP), please reference sections 13 & 14. To learn more about Charter's practices to provide our customers the fastest internet experience visit www.charter.com/aup.

EPIX will offer a Free Preview on 11/25-11/28 for residential Charter TV in Digital customers which may contain PG, PG-13, TV-14, TVMA and R rated programs. If you do not wish to view the preview, activate parental controls or call 1-888 Get Charter.

Previous Balance Payments Received Remaining Balance Charter TV Services Charter Internet Services Charter Phone Services Taxes and Fees Current Charges

Payment Options

Pay Online - Create or Login to MyAccount to pay or view your bill online at charter.com/myaccount.

Pay by Mail - Detach this portion of your statement and send it with your check made payable to Charter in the enclosed envelope. Please do not include correspondences of any type with payments. For questions or concerns, please call 1-888-438-2427.

Change of billing address

Check here and make changes on the back.

October 06, 2010

Total Due by 10/26/10

Account

Phone Number

Total Due by 10/26/10

Amount you are enclosing:

\$



CHARTER COMMUNICATIONS PO BOX 78063 PHOENIX AZ 85062-8063

November 1, 2014 Account: Phone Number: Security Code: Service At



Contact Us

visit us at charter.com/spectrum or call 1-888-GET-CHARTER (1-888-438-2427)

Summary

- Previous Balance
- Payments Received -Thank You!
- Remaining Balance
- Charter Spectrum TV™
- Charter Spectrum Voice ***
- Taxes, Fees and Charges
- Current Charges

Total Due by 11/21/14

Charter News

Note - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and are detailed on the following page.

Taxes, Fees and Charges for Charter Internet and Charter Phone are detailed in the Billing Information section:

- Important Information about your Channel Lineup Effective on or after December 16, 2014, the following changes
 will be made to your channel lineup:
- mun2 will launch on Digi Tier 1 channel 239
- El Rey will launch on Expanded Service / Charter Select channel 231 and 870 in HD
- Mexico 22 HD will launch on Latino View channel 697
- Multimedios TV HD will launch on Latino View channel 728
- ATRES Series will replace La Familia Cosmovision on Latino View channel 273
- ATRES Series HD will launch on Latino View channel 801 FOX Sports 2 on channel 416 and 824 in HD will move from Digital View / Digi Tier 1 & Sports View / Digi Tier 2 to Expanded Service / Charter Select
- FX Movie Channel on channel 135 and 865 in HD will move from Digital View Plus / Digi Tier 1 to Expanded Service / Charter Select

Spectrum





November 1, 2014

Account: Phone Number: Service at

MILTON FREEWATER OR 97862

Total Due by 11/21/14

Amount you are enclosing

\$



€ Charter

April 21, 2012 Account: Phone Number: Security Code: Service At



MILTON FREEWATER OR 97862

Contact Us visit us at www.charter.com or call 1-888-345-7139

Previous Balance Payments Received -Thank You! Remaining Balance Charter TV® Charter Internet® Partial Month Charges Current Charges Total Due by 05/11/12

Charter News

On Demand - You could win an HDTV by watching a free movie trailer On Demand. Go to Channel 1, Movies, Featured Films, Watch to Win before 4/24. Eligibility restrictions apply. NO PURCHASE NECESSARY. See www.charter.com/ondemand for entry method requiring no purchase and full details.

Channel Change - Effective April 24th the following changes will affect your channel lineup, KEPR-CBS currently available on Basic channel 2 will move to Basic channel 5 and KATU-ABC currently available on Basic channel 5 will move to Basic channel 5. For questions, call 1-888-GET CHARTER

Contest - WFN is searching for the Ultimate Fishing Town. Nominate your town at winfishingtown.com and your town could win a cash donation of \$25,000. Catch the WFN Free Preview April 2nd-30th on Charter Sports View channel 420. Call 1-888-GET CHARTER today!

details on following pages





Account: Phone Number: Service at



Total Due by 05/11/12

Amount you are enclosing

October 6, 2014 Auto Pay Notice Account: Phone Number: Security Code: Service At



Contact Us

visit us at charter.com or call 1-888-GET-CHARTER (1-888-438-2427)

Previous Balance Payments Received Thank You! Remaining Balance Charter Internet® Charter Phone® Other Charges Taxes, Fees and Charges Current Charges

Charter News

\$39.99 Spectrum TV - Experience the best in TV entertainment with Charter Spectrum TV™. Enjoy crystal clear HD that won't go out in bad weather like satellite. With Charter TV, you'll get over 200 FREE HD channels available, instant access to thousands of movies and shows On Demand and advanced sound and picture that's up to 6x sharper resolution than standard TV. Call 1-866-517-6136 to add Charter Spectrum TV for \$39.99 per month for 12 months (excludes equipment).

Tip of the Month - Primetime On Demand - Watch Primetime on your time with Charter On Demand. Access new Primetime shows the day after they air, catch up on past episodes or watch new ones. IT'S EASY TO USE! Press the On Demand button on your remote, go to channel 1 or visit charter.net/ondemand to learn more.



October 6, 2014

Account: Phone Number: Service at



Total Due by Auto Pay



October 1, 2014 Account: Phone Number: Security Code: Service At



MILTON FREEWATER OR 97862

Contact Us

visit us at charter.com/spectrum or call 1-888-GET-CHARTER (1-888-438-2427)

Summary

Previous Balance

Payments Received -Thank You!

Remaining Balance

Charter Spectrum TV™

Charter Spectrum Internet™

Charter Spectrum Voice™

Other Charges

Taxes, Fees and Charges

Current Charges

Total Due by 10/21/14

Charter News

Note - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and are detailed on the following page.

Taxes, Fees and Charges for Charter Internet and Charter Phone are detailed in the Billing Information section.

Tip of the Month - Primetime On Demand - Watch Primetime on your time with Charter On Demand. Access new Primetime shows the day after they air, catch up on past episodes or watch new ones. IT'S EASY TO USE! Press the On Demand button on your remote, go to channel 1 or visit charter.net/on demand to learn more.

Spectrum





Account: Phone Number:

Service at

MILTON FREEWATER OR 97862-

October 1, 2014

Total Due by 10/21/14

Amount you are enclosing





October 5, 2014
Auto Pay Notice
Account:
Phone Number:
Security Code:
Service At



MILTON FREEWATER OR 97862-

Contact Us

visit us at charter.com/spectrum or call 1-888-GET-CHARTER (1-888-438-2427)

Summary

Previous Balance

Payments Received -Thank You!

Adjustments

Remaining Balance

Charter Spectrum TV™

Charter Spectrum Internet™

Charter Spectrum Voice™

Other Charges

One-Time Charges

Taxes, Fees and Charges

Current Charges

Charter News

Note - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and are detailed on the following page.

Taxes, Fees and Charges for Charter Internet and Charter Phone are detailed in the Billing Information section.

DVR - Fast forward to more DVR with 4 DVRs and over 780 hours of storage at \$19.99 per month (excludes equipment). Record up to 8 shows at once and have the ability to pause, play and rewind live TV in each room, so everyone in your home can watch what they want, when they want. Call 1-866-608-4185 to upgrade today.

Tip of the Month - Primetime On Demand - Watch Primetime on your time with Charter On Demand. Access new Primetime shows the day after they air, catch up on past episodes or watch new ones. IT'S EASY TO USE! Press the On Demand button on your remote, go to channel 1 or visit charter.net/ondemand to learn more.

Spectrum





October 5, 2014

Account: Phone Number: Service at



Total Due by Auto Pay



September 26, 2014 **Auto Pay Notice** Account: Phone Number. Security Code: Service At



MILTON FREEWATER OR 97862

Contact Us

visit us at charter.com/spectrum or call 1-888-GET-CHARTER (1-888-438-2427)

Summarv

Previous Balance

Payments Received -Thank You!

Remaining Balance

Charter Spectrum TV™

Charter Spectrum Internet™

Charter Spectrum Voice™

Other Charges

Partial Month Charges

Taxes, Fees and Charges

Current Charges

Charter News

TV on the Go - Enjoy TV that's as mobile as you are. Take your favorite networks with you anywhere you go. Catch shows, movies and sporting events away from home with Charter TV® and over 40 networks. Easy to watch on your tablet, smartphone or other mobile devices. Keep everyone entertained when waiting at the airport, in the car or during shopping trips. Take a look at what's available now, plus more networks are being added all the time! Visit charter.net/onthego to learn more.

Tip of the Month: Parental Controls - Protect your family with just four digits. Children don't always know what they should and shouldn't watch. But parents do. With a 4-digit PIN, you can lock specific titles, channels, and show ratings, plus hide program titles and block pay-programming purchases. Learn more at charter.net/tips .

Spectrum





MILTON FRWTR OR 97862-

September 26, 2014

Account: Phone Number Service at

MILTON FREEWATER OR 97862-

Total Due by Auto Pay

October 5, 2014 Account: Phone Number: Security Code: Service At



Contact Us

visit us at charter.com or call 1-888-GET-CHARTER (1-888-438-2427)

Summary

Previous Balance

Payments Received -Thank You!

Remaining Balance

Charter TV®

Charter Internet®

Other Charges

Taxes, Fees and Charges

Current Charges

Total Due by 10/25/14

Charter News

Tip of the Month - Primetime On Demand - Watch.
Primetime on your time with Charter On Demand. Access new Primetime shows the day after they air, catch up on past episodes or watch new ones. IT'S EASY TO USE!
Press the On Demand button on your remote, go to channel or visit charter net/ondemand to learn more.





Account: Phone Number: Service at PENDLETON OR 97801

October 5, 2014

Total Due by 10/25/14

Amount you are enclosing

October 5, 2014
Auto Pay Notice
Account:
Phone Number:
Security Code:
Service At



Contact Us

visit us at charter.com or call 1-888-GET-CHARTER (1-888-438-2427)

Previous Balance Payments Received -Thank You! Remaining Balance Charter TV® Charter Internet® Charter Phone® Other Charges One-Time Charges Taxes, Fees and Charges Current Charges

Charter News

Note - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and are detailed on the following page.

Taxes, Fees and Charges for Charter Internet and Charter Phone are detailed in the Billing Information section.

Tip of the Month - Primetime On Demand - Watch Primetime on your time with Charter On Demand. Access new Primetime shows the day after they air, catch up on past episodes or watch new ones. IT'S EASY TO USEI Press the On Demand button on your remote, go to channel 1 or visit charter.net/ondemand to learn more.









October 5, 2014

Account: Phone Number Service at

PENDLETON OR 97801

Total Due by Auto Pay



October 17, 2014 Account: Phone Number: Security Code: Service At



Contact Us

visit us at charter.com or call 1-888-GET-CHARTER (1-888-438-2427)

Summary

Previous Balance
Payments Received -Thank You!

Remaining Balance

Charter TV®

Charter Internet®

Taxes, Fees and Charges

Current Charges

Total Due by 11/06/14

Charter News

Tip of the Month - Primetime On Demand - Watch Primetime on your time with Charter On Demand. Access new Primetime shows the day after they air, catch up on past episodes or watch new ones. IT'S EASY TO USE! Press the On Demand button on your remote, go to channel 1 or visit charter.net/ondemand to learn more.





October 17, 2014

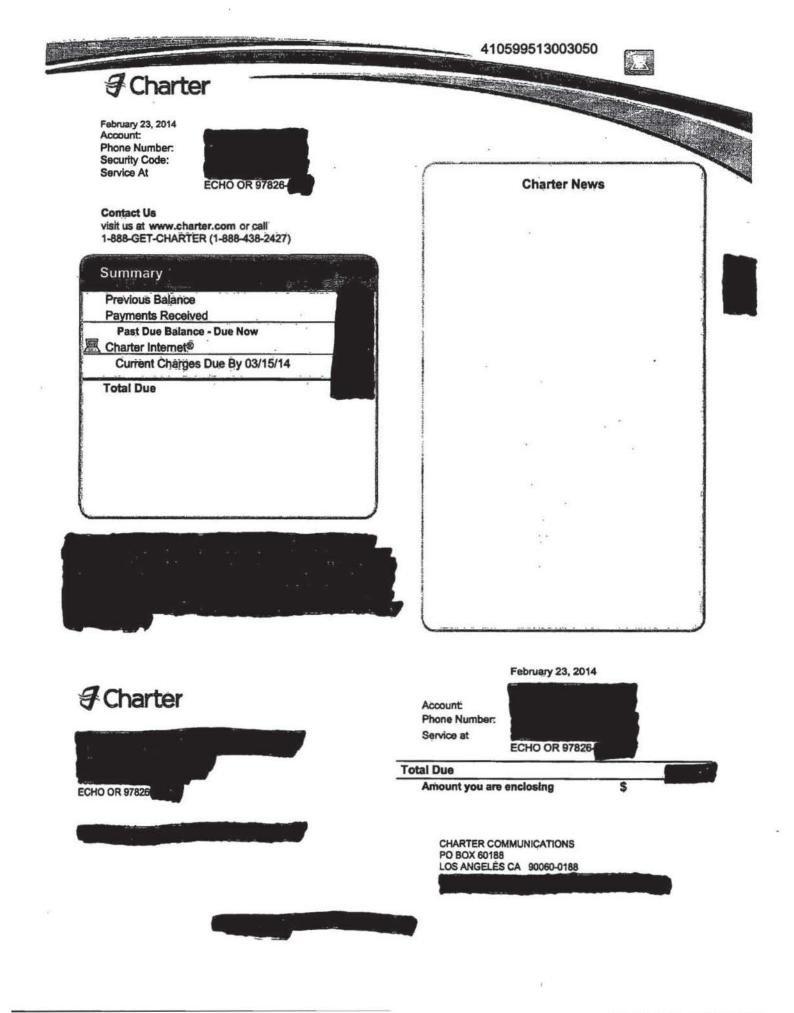
Account: Phone Number: Service at

PENDLETON OR 97801

Total Due by 11/06/14

Amount you are enclosing

\$



July 3, 2014 Account: Phone Number: Security Code: Service At



Contact Us

visit us at charter.com/spectrum or call 1-888-GET-CHARTER (1-888-438-2427)

Summary

Previous Balance

Payments Received Thank You!

Remaining Balance

Charter Spectrum Internet™

Current Charges

Total Due by 07/23/14

Charter News

Welcome to a bigger, faster, more powerful world!

-We've transformed your Internet into a high-powered information cannon and doubled your Internet speeds to 60 Mbps, 20x faster than DSL. There is no action required by you to enjoy these new speeds. Just sit back, surf and blast your way through the Web. Plus, add Charter Spectrum TV to your existing service and watch over 200 HD channels, the most HD you can get, Upgrade to Charter Spectrum TV at charterspectrum.com . Welcome to Charter Spectrum.



Charter



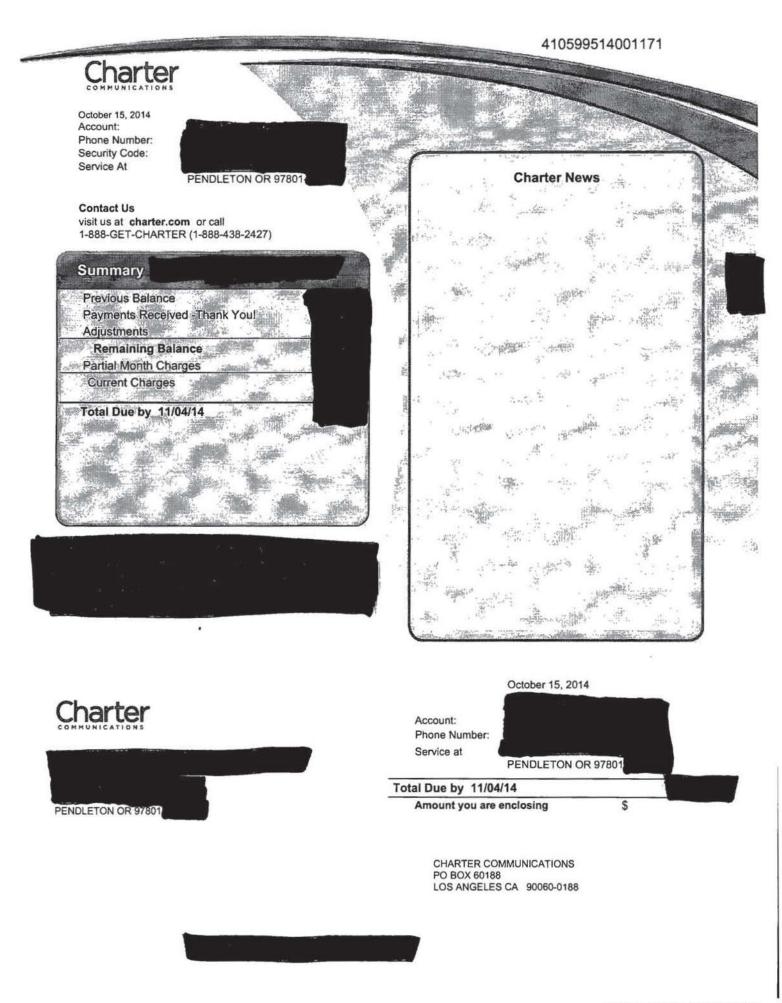
July 3, 2014

Account: Phone Number: Service at ECHO OR 97826

Total Due by 07/23/14

Amount you are enclosing

\$



September 24, 2014 Account: Phone Number. Security Code: Service At



Contact Us

visit us at charter.com/spectrum or call 1-888-GET-CHARTER (1-888-438-2427)

Summary ...

Previous Balance

Payments Received -Thank You!

Adjustments

Remaining Balance

Charter Spectrum TV™

Charter Internet®

Charter Spectrum Voice™

Other Charges

One-Time Charges

Partial Month Charges

Taxes, Fees and Charges

Current Charges

Total Due by 10/14/14

Charter News

Note - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and are detailed on the following page.

Taxes, Fees and Charges for Charter Internet and Charter Phone are detailed in the Billing Information section.

Welcome to a bigger, faster, more powerful world! Your TV service has been upgraded to Charter Spectrum™, at no cost to you. Now you can watch even more shows in mind-blowing clarity with over 200 available HD channels. Just sit back, relax and enjoy. To learn more, visit charter.com/spectrum . Welcome to Charter Spectrum.

Tip of the Month: Parental Controls - Protect your family with just four digits. Children don't always know what they should and shouldn't watch. But parents do. With a 4-digit PIN, you can lock specific titles, channels, and show ratings, plus hide program titles and block pay-programming purchases. Learn more at charter.net/tips .





September 24, 2014

Account: Phone Number: Service at

THE DALLES OR 97058

Total Due by 10/14/14

Amount you are enclosing

\$





October 2, 2014 Account: Phone Number: Security Code: Service At



Contact Us

visit us at charter.com/spectrum or call 1-888-GET-CHARTER (1-888-438-2427)

Summary *

Previous Balance

Payments Received -Thank You!

Remaining Balance

Charter Spectrum TV™

Charter Spectrum Internet™

Charter Spectrum Voice™

Other Charges

Partial Month Charges

Taxes, Fees and Charges

Current Charges

Total Due by 10/22/14

Charter News

Note - Taxes, Fees and Charges listed in the Summary only apply to Charter TV and are detailed on the following page.

Taxes, Fees and Charges for Charter Internet and Charter Phone are detailed in the Billing Information section.

Tip of the Month - Primetime On Demand - Watch Primetime on your time with Charter On Demand. Access new Primetime shows the day after they air, catch up on past episodes or watch new ones. IT'S EASY TO USE! Press the On Demand button on your remote, go to channel 1 or visit charter.net/on demand to learn more.

Spectrum





Account: Phone Number: Service at



Total Due by 10/22/14

Amount you are enclosing
